



Scrutiny Co-ordination Committee

Time and Date

10.00 am on Wednesday, 11th January, 2017

Place

Committee Room 2 - Council House

Public Business**1. Apologies and Substitutions****2. Declarations of Interest****3. Minutes** (Pages 5 - 8)

(a) To agree the minutes of the previous meeting held on 9th November, 2016

(b) Matters Arising

4. Impact of Welfare Reform Changes (Pages 9 - 32)

Briefing Note of the Executive Director of Resources

The following representatives have been invited to the meeting along with Councillors Bigham and Thomas, Cabinet Member and Deputy Cabinet Member for Community Development:

Janet Gurney, Coventry Law Centre

Alan Markey, Coventry Independent Advice Service

5. Progress of the Council's Draft Local Plan (Pages 33 - 34)

Briefing Note of the Executive Director of Place

Councillors Bigham and Thomas, Cabinet Member and Deputy Cabinet Member for Community Development have been invited to the meeting for the consideration of this item

6. Council Plan 2016/17 Half Year Performance Report (Pages 35 - 64)

Report of the Chief Executive

Councillor Duggins, Cabinet Member for Policy and Leadership has been invited to the meeting for the consideration of this item

7. **Outstanding Issues** (Pages 65 - 68)

Report of the Scrutiny Co-ordinator

8. **Scrutiny Co-ordination Committee Work Programme 2016/2017** (Pages 69 - 74)

Report of the Scrutiny Co-ordinator

9. **Any Other Items of Public Business**

Any other items of public business which the Chair decides to take as a matter of urgency because of the special circumstances involved.

Private Business

Nil

Chris West, Executive Director, Resources, Council House Coventry

Tuesday, 3 January 2017

- Notes:1) The person to contact about the agenda and documents for this meeting is Liz Knight, Democratic Services, Council House, Coventry, telephone 7683 3073, alternatively E-mail: suzanne.bennett@coventry.gov.uk/liz.knight@coventry.gov.uk
- 2) Council Members who are not able to attend the meeting should notify Liz Knight no later than 9.00 a.m. on the day of the meeting, giving their reasons for absence and the name of the Council Member (if any) who will be attending the meeting as their substitute.
- 3) Scrutiny Board Members who have an interest in any report referred to this meeting, but who are not Members of this Committee, have been invited to notify the Chair by 12 noon on the day before the meeting that they wish to speak on a particular item. The Member must indicate to the Chair their reason for wishing to speak and the issue(s) they wish to raise.

Membership: Councillors N Akhtar, J Blundell, G Crookes, D Gannon, L Kelly, R Lancaster (Chair), J McNicholas, M Mutton and R Singh (Deputy Chair)

By invitation Councillors L Bigham, G Duggins and C Thomas

Please note: a hearing loop is available in the committee rooms

If you require a British Sign Language interpreter for this meeting
OR if you would like this information in another format or
language please contact us.

**Suzanne Bennett/Liz Knight, Governance Services - Telephone: 024
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Agenda Item 3

Coventry City Council
Minutes of the Meeting of Scrutiny Co-ordination Committee held at 10.00 am on
Wednesday, 9 November 2016

Present:

Members: Councillor R Lancaster (Chair)
Councillor Blundell
Councillor G Crookes
Councillor D Gannon
Councillor L Kelly
Councillor J McNicholas
Councillor M Mutton
Councillor R Singh (Deputy Chair)

Other Members: Councillor G Duggins, Cabinet Member for Policy and Leadership
Councillor K Maton, Cabinet Member for Education and Skills
Councillor P Seaman, Deputy Cabinet Member for Children and Young People

Employees By Directorate:-

People: P Barnett, F Doyle, M McGinty

Resources S Bennett, G Holmes, A West

Apologies: Councillor N Akhtar

Public Business

32. Declarations of Interest

In relation to Minute 34 below relating to “Connecting Communities Phase 2 – Consultation and Emerging Themes”, the Committee noted that Councillor Lancaster had links to an organisation that was involved in Connecting Communities Phase 1 and that all Members were involved in the consultations on this issue at a local level.

33. Minutes

The Minutes of the meeting held on 12 October, 2016 were agreed and signed as a true record.

There were no matters arising.

34. Connecting Communities Phase 2 - Consultation and Emerging Themes

The Committee considered a briefing note of the Executive Director of People that provided an overview of the Connecting Communities Programme, Phase 2 consultations and offered an opportunity for the Committee to make any recommendations or comments as part of the consultation process.

The Connecting Communities Programme focuses on how services might be delivered differently in the communities and neighbourhoods where there is most need, within the resources that are available. Connecting Communities Phase 2 comprises of two key proposals:-

- To develop integrated family hubs for 0-19 year olds, located in areas of highest need and;
- To develop sustainable, modern and comprehensive libraries as community hubs

The consultation process commenced on 12 September 2016 and will end on 12 December, 2016. An appendix to the report outlined:-

- Activity undertaken so far during the consultation period
- The Consultation approach and;
- An outline of feedback to date

The Committee considered the contents of the Briefing Note and questioned officers on aspects of its content including:-

- The availability, flexibility and accessibility of the Transition Fund that was established to assist stakeholders to take an increased role in providing Council services.
- Information that is available on the Council website to assist and support stakeholders with taking on this increased role.
- Discussions that have taken place with stakeholders, including schools
- Trends that are emerging from the responses to the consultation
- How staff have been briefed on this issue
- Responses received so far

RESOLVED that the Scrutiny Co-ordination Committee:-

- (1) Recommend that, in relation to the proposal to deliver community led libraries, clear information be provided and made easily available for interested groups on the Transition Fund and that a step by step guide be produced on the process that groups would need to follow to achieve this**

- (2) Request that a report back on the outcomes and achievements of Phase 1 of Connecting Communities be submitted to the Committee**
- (3) Request that all responses, including comments and suggestions, received from outside organisations during the consultation process be included in the final report**
- (4) Request that the outcomes of the consultation process be considered by the Committee prior to consideration by Cabinet**

35. Outstanding Issues

The Committee received and noted a report of the Executive Director of Resources which outlined the approach to be taken on progress, outcomes and responses to recommendations and substantial actions made by the Committee.

RESOLVED that any further suggestions received from members of the public in relation to cycling be referred to the Business, Economy and Enterprise Scrutiny Board (3).

36. Scrutiny Co-ordination Committee Work Programme 2016/2017

The Committee noted their Work Programme for the current municipal year and that the date of the meeting in December would be re-arranged.

37. Any Other Items of Public Business

There were no other items of public business

(Meeting closed at 11.15 am)

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Coventry City Council

Briefing note

To: Scrutiny Co-ordination Committee

Date: 11 January 2017

Subject: Welfare Reform

1 Purpose

- 1.1 To provide an update on changes to the welfare system, the impact on people in Coventry and the work of partners.

2 Recommendations

- 2.1 Scrutiny Co-ordination Committee is recommended to:
- 1) Consider and note the content of the briefing
 - 2) Make any comments or recommendations to the appropriate Cabinet Member

3 Information/Background

- 3.1 Since the Government introduced wide scale changes to the welfare system, successive Scrutiny Coordination Committees have reviewed progress and impacts and the aim of their consideration of the Welfare Reform agenda has particularly been to explore:
- What are the combined implications of changes on individuals and communities that decision-makers need to understand?
 - What can be predicted about future impacts that need to be planned for now?
 - How do we make sure that actions being taken now are providing long term sustainable solutions for people, not short term fixes?
 - How is the city's approach to services and support being co-ordinated to avoid either duplication or gaps?
 - Is the Council doing everything required to discharge its responsibilities for elements of the welfare reform agenda?
- 3.2 In addition to officers from the Council's Benefits Team, representatives of the city's Welfare Reform Working Together Group, made up of agencies from across the City, have been invited to attend. Information contained within the attached documents includes:
- Appendix 1 – Briefing note highlighting recent changes to Universal Credit, the Benefit Cap, the effects on Coventry and use of Discretionary Housing Payments and Community Support Grants;
 - Appendix 2 – Distribution of potential impacts Benefit Cap changes;
 - Appendix 3 – Summary of benefit changes made in 2016 and timetable of future changes 2017/18
 - Appendix 4 – Coventry Working Together on Welfare Reform Action Plan.
 - Appendix 5 – Communications Plan for changes to benefit cap.
 - Appendix 6 – Benefits Cap Case Studies

To: Scrutiny Co-ordination Committee

Date: 11th January 2016

Subject: Impact of Welfare Reform Changes

1 Purpose of the Note

- 1.1 The purpose of the note is to provide an update on Welfare Reform changes to the Department for Works and Pensions (DWP) benefits and to update on the impacts for Coventry residents.

2 Universal Credit

- 2.1 Universal Credit (UC) is a single payment of benefit for working age people and is administered by the Department for Works and Pensions (DWP). Housing costs are included in the UC award and therefore housing benefit will no longer be assessed by the council for those in receipt of UC.
- 2.2 UC was introduced in Coventry in December 2015 for single working age people. A Partnership Agreement with DWP allows the council to receive and exchange information in relation to UC claims so that housing benefit can be cancelled where a claim for UC is made. The agreement also requires the council to provide budgeting support for those who need help with managing their finances. To date 195 people have been referred for budgeting support.
- 2.3 Since December 2015, a total of 211 housing benefit claims have been cancelled due to people claiming UC.
- 2.4 Entitlement to Council Tax Support will continue to be assessed by the Council where UC is being paid. There are currently 271 claims.
- 2.5 Full roll out for all working age new claimants, or those that have a significant change in their circumstances, is due to be implemented in Coventry in April 2018. Following this existing claims will be migrated to UC by 2022.
- 2.6 DWP have advised that they will be looking at designing a 'Pensioner Scheme' once all working age claims have been migrated.
- 2.7 Housing cost for people living in supported accommodation will be excluded from UC until 2019.

3 Benefit Cap

3.1 Overview

- 3.2 The Government introduced changes to the benefit cap which reduced the maximum amount households could receive in benefit to:

- £385 a week for couples and families with children (£20,000 per year)
 - £259 for single people with no children (£13,400 per year)
- 3.3 The benefit cap only affects people receiving housing benefit or UC. For the cap to apply the total amount of certain benefits needs to be more than the cap. The money above the cap limit will be taken off the housing benefit or UC award.
- 3.4 The cap only applies to working age households, pensioners are exempt. There are also a number of circumstances that would make you exempt from the cap. These are if:
- The claimant or partner are eligible for Working Tax Credit
 - The claimant or partner get Universal Credit, and their household earnings are more than £430 a month after tax and National Insurance
- 3.5 Or if the claimant, partner or dependant child receives any of the following benefits:
- Armed Forces Compensation Scheme
 - Armed Forces Independence Payment
 - Attendance Allowance
 - Disability Living Allowance (DLA)
 - Employment and Support Allowance (if you get the support component)
 - Industrial Injuries Benefits (and equivalent payments as part of a War Disablement Pension or the Armed Forces Compensation Scheme)
 - Personal Independence Payment (PIP)
 - Universal Credit payment for 'limited capability for work and work-related activity'
 - War pensions
 - War Widow's or War Widower's Pension
 - Carer's Allowance
 - Universal Credit payments towards carer's costs
 - Guardian's Allowance

4 Effects for Coventry

- 4.1 The new benefit cap levels for current 'capped' households took effect from 7th November 2016. There are currently 91 households that are subject to the 'new' benefit cap.
- 4.2 DWP have advised that for Coventry, the cap will be applied to new households on 23rd January 2017. Analysis of data received from DWP indicates that there will be an estimated 761 new capped households.
- 4.3 As individual circumstances change frequently, it is impossible to give exact figures until the information is received on the 16th January. However, based on the information supplied in September 2016, the table below shows the households affected:

Household make up	Number of households affected	Weekly average loss of Benefit	% lone parents
4 or more children	348	£104	65%
3 children	382	£36	84%
2 or less children	17	£18	35%

- 4.4 It is anticipated that the total number of children expected to be affected by the benefit cap will be 2,711.
- 4.5 Data matching shows that approximately 50 troubled families known to the Council are likely to be affected by the cap.
- 4.6 The map (appendix 2) shows the effects across Coventry.

5 Discretionary Housing Payments

- 5.1 A Discretionary Housing Payment (DHP) grant is given to each council (from DWP) to help households who are struggling to meet their housing costs. For 16/17 Coventry was awarded £788,669.
- 5.2 In the first 6 months of this financial year applications for help have increased compared to last year and as shown in the table below:

Year (April – Sept)	Applications	Awards Paid	Spend
15/16	854	216	£253,249
16/17	927	284	£324,556

6 DHP's and the Benefit Cap

- 6.1 DHP's can be awarded to provide short term financial help for those affected by the cap. However, due to a limited budget, the council will only be able to offer assistance for the first 6 weeks. If households need further assistance after 6 weeks then they will be asked to attend an appointment with the budgeting support officer, so they can get advice and / or be signposted to a debt advisor for further assistance. A further DHP award may be made if the financial situation is such that the household is unable to afford their rental costs.
- 6.2 To date the council has received 22 DHP applications for help due to the benefit cap and £12,091 has been awarded.

7 Community Support Grants

- 7.1 The council administers a discretionary Community Support Grant (CSG) for people who need financial help. The scheme has two parts – crisis grants in the form of help for food and utility bills, and community support grants which can provide help with essential white goods and furniture where someone is resettling back into the community.
- 7.2 The budget for the scheme is £375,000. From 1st April 2016 to 30th November 2016 £240,146 has been awarded compared to £136,750 at the same point last year. There has been an increase in the applications for crisis help, with an additional 114 awards compared to last year.

8 Support and Advice

- 8.1 In July 2016, DWP and the Benefit Service wrote to all households that could be potentially affected by the benefit cap to encourage them to get help and advice in advance of the cap being introduced.
- 8.2 The council's web site has been updated with information and the Benefit Service has worked with the communications team to ensure information about the cap has been publicised.
- 8.3 Individual Registered Social Landlords have been provided with a list of their tenants (who may be affected by the cap) to enable them to engage and provide help and advice.

- 8.4 The Benefit Service, in partnership with the Welfare Reform Working Together Group has:
- Written to individual households detailing the changes and providing details of where they can go for help and advice
 - Worked with the Corporate Communications Team to ensure households are aware of the changes
 - Promoted and assisted households to apply for DHP's
 - Provided budgeting advice appointments to help with financial planning
 - Held 7 advice drop in sessions across the City, targeted in the areas where households will be most affected. These sessions focused on helping people look for work, ensuring those who should be claiming a benefit that would exempt them from the cap and offering budgeting advice.
- 8.5 Children's Services management team have been updated on the cap and briefings have been arranged for social workers and teams that support children.
- 8.6 In advance of the January cap, the budgeting support officer is attempting to phone customers (where we have a contact number) to ensure they are aware of the changes and to inform them of the help available.
- 8.7 A further targeted campaign will be launched in January 2017.

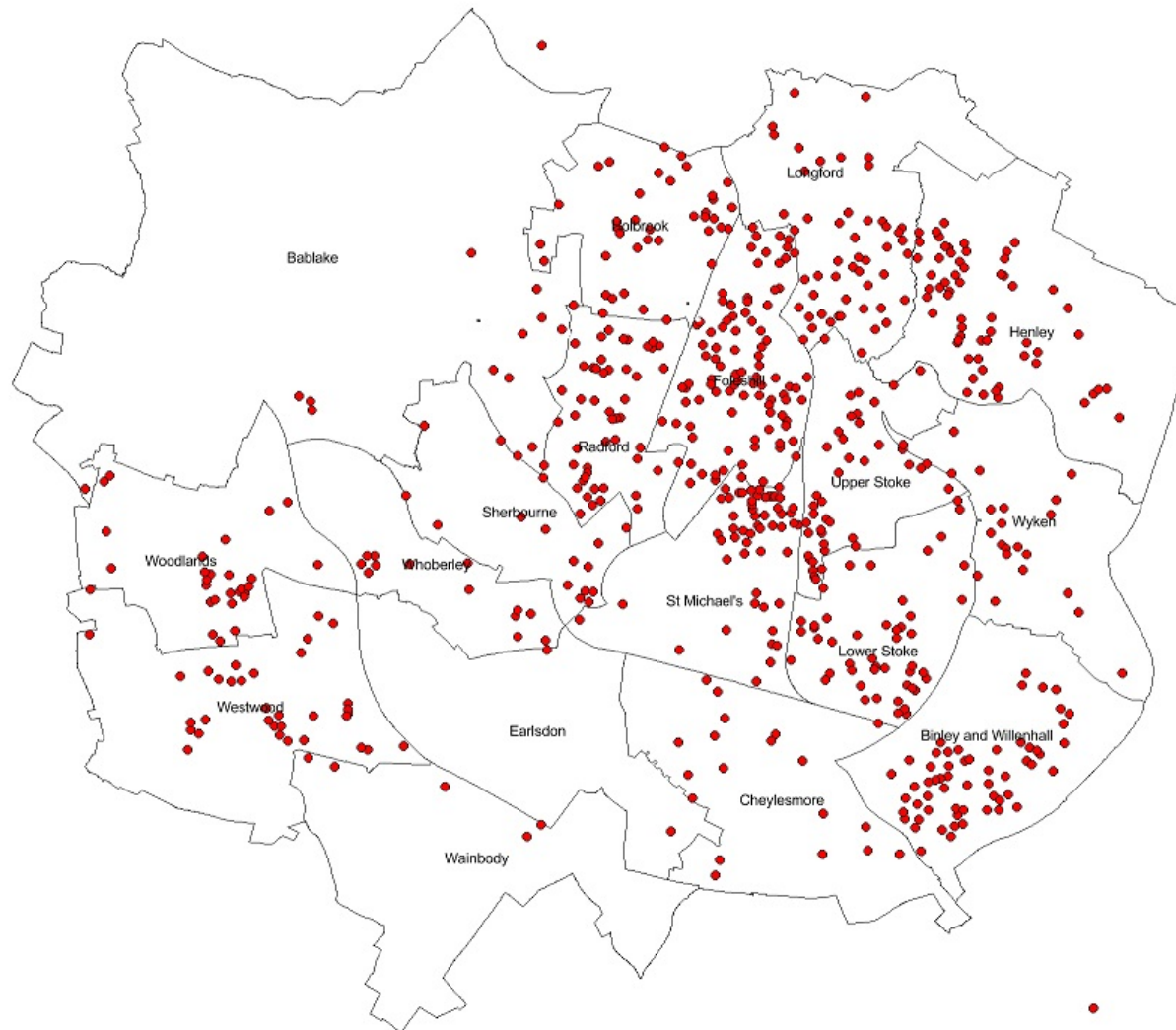
9 Future Changes

- 9.1 The Government have also proposed the following changes to Housing Benefit (and UC) which are planned to be introduced in 2017:
- Working age benefits will remain frozen
 - Support for children through UC, Tax Credits and Housing Benefit will be limited to 2 children from April 2017. This means that the allowance made for each child in the calculation of these benefits will be limited to 2. This will affect children born after 06/04/17 (existing claims) and any new claims. There will be some exemptions - multiple births / adopting from local authority care.
 - Removal of Housing Support for 18 – 21 year olds. There are limited details available (as this is not legislation yet) and there is likely to be some exemptions e.g. care leavers. Help from the DHP scheme will not be an option as there is no eligibility for housing benefit.

Glenda Cowley
Resources Directorate
X3894

Possible new benefit cap households (2016)

Appendix 2



Plan Production Date: 18/05/2016

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Welfare Reform update

Some key changes during 2016¹

Freeze on Working-age benefits

From April 2016, a four-year freeze to working age benefits was introduced. Pensioners were protected along with disability benefits.

New National Living Wage

From April 2016, National Living Wage was introduced, starting at £7.20 an hour for workers aged 25 and above. Rising to £9.00 an hour by 2020.

Limiting backdating in Housing Benefit

From April 2016, Housing Benefit claims can only be backdated for a maximum of one month (period was previously six months).

Reduction in Social Sector Rents

The government reduced social sector rents in England by 1% a year for 4 years from 2016.

Freeze to Local Housing Allowance

Four-year freeze to Local Housing Allowance rates from 2016-17 to 2019-20.

Removing Housing Benefit Family Premium

Housing Benefit family premium was withdrawn for new claims in England, Scotland and Wales from 1 May 2016.

Benefit Cap

The Benefit Cap for families was reduced to £23,000 in London (£15,410 single claimants) and £20,000 elsewhere (£13,400 single claimants) from 7 November 2016. (For people not affected by the existing cap, the new cap will be applied from January 2017.)

Additional exemptions were introduced for people getting Guardians Allowance, Carer's Allowance and the carers element of Universal Credit. Exemptions already exist where someone in a household gets any of the following:²

- armed forces compensation scheme guaranteed income payment
- armed forces independence payment
- attendance allowance
- disability living allowance
- housing benefit - if you are living in supported accommodation (referred to as '*specified*' accommodation in current housing benefit legislation)

¹ Adapted from Turn2Us website, last updated November 2016, at <https://www.turn2us.org.uk/Benefit-guides/Benefit-Changes/Benefit-Changes-Timetable-2016>

² From Disability Rights UK website, last updated 7 November 2016, at <https://www.disabilityrightsuk.org/benefits-cap>

- industrial injuries benefits
- personal independence payment
- war disablement pension; *or*
- war widow's, widower's or surviving civil partner's pension.
- the ESA support component; *or*
- working tax credit (this will still apply if you work enough hours to qualify for working tax credit but are not paid it because your income is too high).

Benefit Changes Timetable 2017 - 2018³

Please note that information about some of these changes may be limited at present and are subject to further change. Although some will happen quickly, others may be introduced gradually over several years.

Tax Free Childcare

Tax Free Childcare is to be introduced as a replacement for employer supported childcare at some point in 2017. The government will contribute up to 20% of the first £10000 of registered childcare costs per child, per year. This equates to a maximum of £2000 per child, per year.

The scheme will be available to people who have an annual income under £150,000 and are not receiving help with childcare via tax credits. It is expected to reach more people than the current scheme.

Bereavement Support Payment

The current bereavement benefit system will be replaced with a single system of Bereavement Support Payments (BSP). This will be introduced for new claims from April 2017.

Tax Credits Support for children reduced

Government proposed in the summer budget 2015 that support for children through Tax Credits and Universal Credit will be limited to two children from April 2017. Equivalent changes will be made to the Housing Benefit rules.

Tax Credit Family Element removed

Tax Credit Family element proposed change: People starting a family after April 2017 will no longer be eligible for the Family Element in tax credits. The equivalent in Universal Credit, known as the first child premium, will also not be available for new claims after April 2017.

Universal Credit requirements for parents to look for work

Parents with a youngest child aged 3, including lone parents are expected to look for work if they want to claim Universal Credit.

Reduction in payment for ESA Work-Related Activity Group Claimants

From 1 April 2017, new ESA claimants who are placed in the Work-Related Activity Group will receive the same rate of payment as those claiming Jobseeker's Allowance and the equivalent in Universal Credit.

Universal Credit Youth Obligation

³ Adapted from Turn2us website, last updated November 2016, at <https://www.turn2us.org.uk/Benefit-guides/Benefit-Changes/Benefit-Changes-Timetable-2017-2018#guide-content>

18-21 year olds who are on Universal Credit will have to either apply for training/apprenticeships or attend a work placements from six month after the start of their claim. Apart from certain exempt groups (those considered to be vulnerable) – proposed introduction from April 2017.

Universal Credit Housing Support removed for young people

Reform to housing and housing support proposed- including removing the entitlement to housing support in Universal Credit for those aged 21 or under from April 2017. See Summer Budget 2015 page.

Change in Hardship Payments for mentally ill and homeless

Hardship Payment proposed change: Hardship payments (of 40% of the benefit amount) to be automatically payable to jobseekers who are mentally ill and homeless when they are sanctioned. These claimants currently must apply for hardship payments when they've been sanctioned and may be refused. The proposal means to add them to the group of vulnerable people who can receive hardship payments whilst under sanction without applying for them first (such as claimants with children or long-term health problems).

Universal Credit taper to be reduced from 65 per cent to 63 per cent

From April 2017, the taper rate that applies in Universal Credit will be reduced from 65 per cent to 63 per cent. This means that claimants will be able to keep 37p for every £1 earned in work above work allowances rather than 35p for every £1 earned.

Free Childcare Extended

Free childcare entitlement will be doubled from 15 hours to 30 hours a week for working parents of 3 and 4 year olds from September 2017.

Universal Credit Roll out

The Government expected that the roll out of Universal Credit would be complete by the end of 2017 but at least 700,000 claimants will not be on UC at that point. It has been announced that it is planned for Coventry to have Universal Credit 'full service' in April 2018.

Support for Mortgage Interest (SMI) payments

The government announced in the summer budget 2015 that from April 2018, new SMI (Support for Mortgage interest) payments will be paid as a loan. Loans will be repaid upon sale of a claimant's house, or when claimants return to work

Alan Markey

Chair of the Coventry Welfare Reform Working Together Group

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ACTION	LEAD	By when	Status Red Amber Green
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Coventry Working Together on Welfare Reform Action Plan 2016/17

1. A FORUM			
	Meet regularly at least bi-monthly	Alan Markey Support Tina Wukics	Thursday 8 December 2016 Wednesday 18 January 2017 Wednesday 29 March 2017 Wednesday 24 May 2017 Wednesday 12 July 2017
1(a)GUEST SPOT			
	Invite a programme of speakers	Tina Wukics	
	Helga Collier, C&W Mind	Tina Wukics	January 2016 01/16
	Phil Deakin AFCC and Caroline Quinn, RBL guest speakers	Tina Wukics	March 2016 03/16
	Cyrenians – Homelessness	Tina Wukics	May 2016 05/16
	Rooted Project - CAB	Tina Wukics	September 2016 09/16
	Michael Orton	Alan Markey	January 2017 Red
	Valley House	Tina Wukics	Red
	Positive Youth Foundation – Young People	Tina Wukics	Red
2. COMMUNICATIONS			
	Coventry Law Centre Welfare Reform website will be developed by March 2016. Links to the website will be shared with the group and embedded on their websites.	Janet Gurney Benefitsaware.centralenglandlc.org.uk	April 2016 July 2016
Page 21	Case studies (see Universal Credit sub-heading) to be linked with the Coventry Telegraph and Citivision)	Janet Gurney/Darren O'Shaughnessy	Minimum of 6 per year Yellow
	An Advice Column (based on a Q &A model) in the Coventry Telegraph giving information to residents about emerging and current		6 x per year Yellow

ACTION	LEAD	By when	Status Red Amber Green
changes to the benefit system. DOS to broker the deal. Will contact the Telegraph and the group will provide the content	Darren O'Shaughnessy/Janet Gurney/Sophie Parkes/Alan Markey		Amber
We will produce an article to be included in each edition of Citivision. Citivision will be reduced to a smaller print run and have a more targeted distribution. <ul style="list-style-type: none"> Article re: Benefit Cap (to include debt) for the September deadline 	Darren O'Shaughnessy/Janet Gurney/Ed Hodson /Alan Markey	Next copy deadline date: 09/16 12/16 03/17	Amber
To produce a press release on behalf of the group, with a specific focus on the Benefit Cap. The article to include information about the support available to find work	Darren O'Shaughnessy	01/17	Red
Information Sharing – local and national reports and research	Tina Wukics		Amber
Media liaison – when agencies are producing either reactive or proactive media information let partners know details where possible	Darren O'Shaughnessy		Amber
Marketing and promotion:	Darren O'Shaughnessy		
Council tax support	Darren O'Shaughnessy		02/16
Bank account	Darren O'Shaughnessy		02/16
Updated welfare reform note – sign posting people to advice agencies working together	Darren O'Shaughnessy		02/16
1 Annual update/briefings to senior officers, member etc., Scrutiny Board – where possible share and co-ordinate shared messages before presenting	Darren O'Shaughnessy	Annual December 2016	Amber

ACTION	LEAD	By when	Status Red Amber Green
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3. SOCIAL POLICY			
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3(a)	BENEFIT CAP			
	Targeting and accessing people who are affected by the Benefit Cap <ul style="list-style-type: none"> - Organised 7 Advice Sessions over a 2-week period for those affected by the Benefit Cap. Supported by the public/vol/comm sectors - Produced a Benefit Cap leaflet and poster - Those affected were sent a letter with a leaflet outlining where they could access the advice sessions. - Arranged in the areas where there the number of people were most affected using Insight data. 	Sub-group	November 2016	11/16
	Targeting and accessing people who are affected by the Benefit Cap but to focus the work on schools and children's centres across the city <ul style="list-style-type: none"> - To brief the next meeting of the Partnership Co-ordination meeting at children's centres - To focus on schools and children's centres in the areas identified by the number of families affected by the benefit cap - 	Sub-group Meeting	December 2017	

3(b) UNIVERSAL CREDIT			
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Page 23	Partners to provide an update at each meeting	All		
	Produce a leaflet and send out with the Council Tax Support bills.	All		02/16
	DWP to report on progress at each meeting and give answers to questions presented at the previous meeting.	Iona Old	March 2016 May 2016	03/16 05/16

ACTION		LEAD	By when	Status Red Amber Green
			July 2016	07/16
			September 2016	09/16
			December 2016	
	Produce a range of case studies that can be shared at meetings e.g. WRWTG/SCRUCO	Janet Gurney/Alan Markey/Ed Hodson	Minimum of 6 per year	
	At each meeting, Revenue and Benefits Department will up-date and produce a report on the impact of Universal Credit in Coventry. (The demographics needed are: age, ethnicity, and level of arrears).	Debbie Horton-Rayner	March 2016	03/16
			May 2016	05/16
			July 2016	07/16
			September 2016	09/16
			December 2016	12/16
3(c) SANCTIONS				
	DWP to give a regular update on sanctions in Coventry.	Iona Old	March 2016	03/16
			May 2016	05/16
			July 2016	07/16
			September 2016	
			December 2016	
	Awareness raising of the Sanctions Hotline with partners and organisations: - Coventry Cyrenians - done - Syrian Programme - done	Janet Gurney	4 x per year	
3(d) PIP				
	To provide training for advisors.	Janet Gurney	April 2017	
	To raise the awareness nationally of local PIP issues and to monitor local evidence and issues.	Janet Gurney Ed Hodson	April 2017	

ACTION	LEAD	By when	Status Red Amber Green
To produce a pack for GPs re: medical evidence	Janet Gurney	January 2017	
An awareness training session to be delivered to GPs	Janet Gurney	1 x year	11/16
Distribute the latest leaflets to clients from www.Gov.uk to support the continuing roll-out of Personal Independence Payment (PIP) https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/494084/dla-ending-leaflet-dla-pip-01.pdf	All		
3(e) COMMUNITY SUPPORT FUND AND DHP			
Feed into the processes and policies of CSF and DHP	All	Ongoing	
Take-up and overall spend to be discussed at the next meeting	Glenda Cowley	Sept 2016	
3(f) COUNCIL TAX SUPPORT			
Update regularly and monitor impact of CSF and make recommendations	Karen Gist		
3(g) UNDER OCCUPATION			
New leaflet regarding under occupation to be produced and will be accessible via CLC website.	Janet Gurney	December 2016	
4. RESEARCH			
To produce FACTS a bi-monthly summary of the statistics around Welfare Reform.	Insight Team	Quarterly	
FACTS sheet to be produced for Scruco	Richard Evan/Tina Wukics	Scruco meeting in January 17	
PhD student to assist on Welfare Reform research projects and other pieces of work that are deemed appropriate to the post.	James Harrison Andy Baker Wendy Eades	April 2017	

ACTION	LEAD	By when	Status Red Amber Green
First draft of the report to be presented by Wendy Eades	Wendy Eades	January 2017	Yellow
Collect and share any information, learning and research that would enhance collaborative working and be value for money.	All	On-going	Yellow
Closely monitors the impact of the welfare reforms, particularly in relation to the impact on young people, including Looked After Children and Care Leavers ¹	Iona Old	January 2017	Red
Analysis of the food vouchers issued by Coventry Citizens Advice to identify any trends over a 12 month period	Ed Hodson	January 2017	Red
4(a) Horizon Scanning			
Keep an eye on the under 25's – observe and share knowledge and information with the group as it arises.	All	April 2017	Red
Keep an eye on the number of families affected by the 'Pay to Stay' (<i>Proposals now withdrawn so no further action needed</i>)	All	December 2016	Green
Raising awareness of the 'right to appeal' (but there will be information available on the CLC website).	All		Red

¹ SCRUCO recommendations

ACTION	LEAD	By when	Status Red Amber Green
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5. CAMPAIGNS			
Benefit Cap to be introduced in November 2016. DWP to give numbers of people to be affected in Coventry to R&B in May 2016.	Karen Gist/Tina Wukics		Green
Making sure that peoples benefits are maximised and see what other support is out there	All	November 2016 – April 2017	Yellow
Disability Benefit Campaign – issue around the refugee and migrants that cannot claim benefits	All	April 2017	Red
Potential awareness campaign around universal Credit and pensioners (different assessment of couples under UC)	Janet Gurney	Summer 2017	Red
Community Support Fund and DHP – If there is likely to be an underspend we need to campaign. Campaign if there is an underspend– *look at process/barriers – *look at processes and reasons for refusal.	All	January 2017	Red
Under 25's – take-up (links with SCRUCO)		January 2107	Red
Homelessness – private landlords checking papers			Red
Discussion regarding the links to SCRUCO. Group to decide on the following: <ul style="list-style-type: none"> • Are there any particular issues that you think would benefit from Scrutiny engagement and • Do you have any idea about what point in the year would be most appropriate? 	All	December 2016	Yellow

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Benefit cap changes and how it affects people in Coventry - Communications Plan

Background

From 7 November 2016, the benefit cap was reduced, cutting the total amount of benefits people can get. The cap limits the amount people can be paid if they claim certain benefits. It applies to people of working age. People of pension age are exempt.

When benefits are calculated, housing benefit or universal credit is reduced so that a person's benefit does not go above the benefit cap limit.

From 16 January Coventry City Council benefits advisors will be communicating with the majority of people affected explaining how much they face losing.

This will affect approximately 800 families which results in around 2711 children pushed further into poverty.

Lead agencies

Partnership for Coventry, Welfare Reform Working Together Group, Coventry City Council, Coventry Independent Advice Service, Citizens' Advice Bureau, Coventry Law Centre, and Whitefriars Housing.

What	Why	Who
News release Issued 3 or 4 January	Benefit cap could force 3,000 Coventry children into poverty. Linked to Scrucro Committee meeting on Wed 11 January	Cllr Rachel Lancaster Alan Markey
Social media messages. Throughout January – Shared and retweeted by agencies	To communicate CCC website link as widely as possible	Darren O'Shaughnessy linking with colleagues
Updated leaflets x two. Including details of regular advice service sessions	Produce an updated benefit cap leaflet specific to Coventry and a separate leaflet outlining welfare funds that people can apply for – including making a DHP claim	Darren to liaise with Karen Gist
Week beginning 16 January letters to people affected. Benefits staff will also be phoning those affected – where possible	To outline what the cap means and what help is available. This will include support information.	CCC benefits service

What	Why	Who
Whitefriars Housing – face-to-face meetings with tenants	Whitefriars will be liaising with a proportion of people who are likely to be affected by the benefit cap to help them mitigate the effects of the Benefit Cap	Whitefriars staff
Week beginning 23 January letter emailed to various Partnership groups	Part of a call to action to stakeholders who can cascade information about the Benefit Cap. Including letter to faith groups/ethnic minorities. Aiming to ensure information is provided as widely as possible	From Alan Markey, chair of the Coventry Welfare Reform Working Together Group
Feature Coventry Telegraph Week beginning 23 January	Seek support of Coventry Telegraph to help spread message	Darren O'Shaughnessy
Advice sessions at children's centres where requested. Week beginning 13 February	Providing help and advice with DHP applications, free school meals etc. Targeting people affected who visit their local children's centre	Officers from relevant advice agencies
Agencies attending schools when requested. Week beginning 13 February	Citizens' Advice Bureau (CAB) run a project in a number of schools. Between the agencies and CAB we will aim to outline options for parents/carers affected	Officers from relevant advice agencies

Benefit Cap case studies

Case study 1 current case

Ms O is a single parent with 5 children aged 2 to 14. She is a Belgian national and has lived in the UK for 8 years. She has previously worked in the UK. The children's father is not living in the UK and she has no contact with him.

In early 2015 she was refused IS as she was considered to not have a right to reside. Ms O did not fully understand the reason she could not claim. She tried to claim JSA as well but this was also refused on the same basis. She did not seek advice. Her Housing Benefit was stopped but she contacted the council and explained the position to them and they accepted that she was entitled on the basis of having previously worked while having children in education in the UK. This situation gives her a derived right to reside as the children would be unable to continue their education if she did not have a right to reside. Housing Benefit correctly interpreted the same rules that DWP had misinterpreted.

Ms O then continued to get her full rent of £120 per week for her social housing property paid direct to the landlord and she also received Child Benefit of £75.50 per week. Her Child Tax Credit was paid at £278.00 per week. She had managed to get by on this by careful budgeting.

From 16th January 2017 (when the benefit cap will apply in Coventry) her total income per week is £473.50. which is above the Benefit Cap by £88.88 per week. Her Housing Benefit will therefore be restricted to £31.12 per week.

Ms O is extremely worried as she cannot manage with this further reduction in her income. She is seen by a Law Centre Benefits Advisor during the activities to prepare people for the extension of the benefit cap.

The wrong Right to Reside decision in 2015 is identified but it is now out of time for an appeal. However this is an obvious mistake and therefore it is decided to pursue a late review on the basis of an error in law. At the same time the client will be assisted to make a new Income Support claim. She is entitled to Income Support of £73.10 for herself each week and although this will mean that she will lose an additional £30.62 of Housing Benefit per week due to an increase in the benefit cap she will be better off by the balance of £42.48 per week. This is not likely to be sufficient to enable her to manage to maintain rent payments.

Ms O and the children do not have any disabilities and are not able to get themselves into any of the exemption categories. They will be dependent on Discretionary Housing Payments in order to maintain their rent payments.

If the late review is accepted or if the case is subsequently won on appeal Ms O will then secure a backdated Income Support payment of around £5000 which she has lost due to the mistake made by Income Support.

Case study 2 Benefit Cap and eviction prevented

Mr and Mrs F

Mr and Mrs F were referred to the Law Centre's advice to families worker by social care in December 2015. They have 5 children and lived in a privately rented property. The landlord had started possession proceedings as they had rent arrears of £1500. The family were in receipt of Job Seekers Allowance, Tax Credits, Child Benefit and Housing Benefit. Their weekly rent was £108.39 and they received Housing Benefit of only £41 per week towards this. The shortfall in their rent arose due to a bedroom tax of around £15.00 per week and a benefit cap of around £52.00 per week. The family had not understood that they were subject to the benefit cap and were unable to understand this. They had not been able to make up the shortfall in Housing Benefit and this is the reason they had got into rent arrears. They had some other debts and their water rates were being paid by direct deductions from their Job Seekers Allowance.

The Law Centre identified that they had a disabled daughter and that they had a potential entitlement to Disability Living Allowance which would gain them an exemption from the benefit cap. We got the possession hearing deferred while we worked on securing entitlement to DLA. The DLA claim was successful and they were awarded lower rate mobility component and middle rate care component. The award of DLA enabled the mother to claim Carers Allowance and this secured an increase in their Job Seeker's Allowance (for carer's premium) and a disabled child element was also triggered in the Tax Credits. The benefit cap was also removed as an award of DLA entitled the family to be exempted from the benefit cap. All of these increases were put in place from the date of the award of DLA. DLA awards cannot be backdated. The total weekly increased income was £223.38 (including increased Housing Benefit). The eviction was prevented and the family were given a suspended possession order. They were able to put some of the arrears of the benefits towards the rent arrears and are now able to manage to keep on top of their weekly expenditure including being able to manage to pay the bedroom tax shortfall.

This family has now achieved a permanent solution to the benefit cap and this could have been achieved earlier if the issue had been identified earlier.



Coventry City Council

Briefing note

To: Scrutiny Co-ordination Committee

Date: 11th January 2017

Subject: Progress of the Council's Draft Local Plan

1 Purpose of the Note

- 1.1 This note is provided for members of the Scrutiny Coordination Board at its January 2017 meeting. It is provided at the request of the Chair and is intended to provide an update on how the Council's draft Local Plan is progressing through examination.

2 Recommendations

- 2.1 Scrutiny Co-ordination Committee are recommended to note the progress to date.

3 Progress of the Council's Draft Local Plan

- 3.1 The City Council's draft Local Plan was submitted to the Planning Inspectorate on 1st April 2016. This followed a period of statutory public consultation between 18th January 2016 and 29th February 2016. All responses to this consultation were then presented to Scrutiny Board 3 at its meeting on 16th March 2016 before being formally submitted to the Secretary of State (SoS) for formal, public examination. Following its submission, the SoS appointed an independent Inspector - Rebecca Phillips - to oversee the public examination of the Plan and its evidence base.
- 3.2 The public examination takes the form of a number of hearing sessions. These started on 12th July 2016 and initially ran until 21st July. There was then a break over the summer holidays before hearings reconvened on 11th October 2016, continuing until 2nd November. There are 2 more hearing sessions planned;
1. An additional session on detailed transport modelling at the request of the Inspector and following on from the original transport session held in October. This will have specific regard to the highway impacts of proposed development at Eastern Green and Keresley, as well as the site at Cromwell Lane, with specific consideration to the cross boundary development proposals in Warwick District; and
 2. The session on monitoring and implementation of the Plan. This session was originally scheduled for October, but was delayed to allow consideration of the transport work and any impacts this may have on monitoring indicators.
- 3.3 These hearings had been pencilled in for mid-December, but due to the importance of allowing all interested parties to consider the additional evidence work, these sessions are now planned for the 17th and 18th January 2017.
- 3.4 This also reflects the slight slippage in completing the additional transport modelling, however this has now been completed and was published on the Council's examination website - www.coventry.gov.uk/localplan - on the 8th December 2016. On the same date notification was sent to all interested parties to inform them the report had been published and hearing dates confirmed.

- 3.5 Following the end of the last two hearing sessions we must then await the Inspector's initial recommendations.
- 3.6 If we plan positively though, we expect to have to consult on a round of main modifications. These are a set of focused changes to the Plan required as a result of the examination process (and consultation exercises). They are also considered necessary to make the Plan 'sound'. Any changes proposed are subject to a statutory period of six weeks consultation with any responses focusing on the proposed changes as opposed to the Plan as a whole or in general. This consultation will require Cabinet and Council approval and is currently programmed to be presented to the respective meetings in March. This timetable features in the
- 3.7 December update of the Forward Plan. An additional meeting of Scrutiny Coordination Committee is to be scheduled for early May, prior to the Council's AGM, to consider the responses to this consultation exercise. This will be in accordance with the planned Council recommendations and be in advance of submitting these modifications back to the Inspector. This approach is consistent with that taken with the draft Local Plan prior to its submission in April.
- 3.8 The proposed changes and the responses to the consultation are then referred back to the Inspector for her consideration. Unless there are significant issues that require further examination the Inspector will then issue her final report (potentially in June). Assuming this final report confirms the Plan is 'sound' and 'legally compliant' the Council can then move to adopt the Local Plan through its normal Cabinet and Full Council processes. This is currently programmed to take place over the summer although no formal dates have been entered on the Forward Plan at this time.
- 3.9 The process is identical for the Council's City Centre Area Action Plan, which is being twinned tracked through public examination at the same time as the Local Plan.
- 3.10 As part of the Examination process the Council is required to keep the information on the website up to date. This can be viewed via www.coventry.gov.uk/localplan
- 3.11 Any specific inquiries relating to the examination process should, in the first instance, be directed towards the Programme Officer - Lisa Albrighton at programmeofficer@coventry.gov.uk. This is in accordance with the statutory national process governing the examination of Local Plans.

Author:

Mark Andrews - Planning and Housing Policy Manager
16th December 2016



Coventry City Council

Public report
Cabinet

Cabinet
Scrutiny Co-ordination Committee

3 January 2017
11 January 2017

Name of Cabinet Member:

Council Leader – Councillor Duggins

Director approving submission of the report:

Chief Executive

Ward(s) affected:

Not applicable

Title:

Council Plan 2016/17 half year performance report

Is this a key decision?

No

Executive summary:

The Council Plan is Coventry City Council's corporate plan. It sets out the Council's strategic direction and priorities for the next ten years. The current plan, last reviewed in July 2016, sets out the Council's vision for Coventry to be a top ten city where everybody, including our most vulnerable residents, can share in the benefits of growth.

This 2016/17 half year performance report sets out the progress made towards the Council Plan in April 2016 to September 2016. The report uses indicators, contextual information and comparative information to describe and explain how the Council and the city's performance compares to previous years, and to other places.

Recommendations:

Cabinet is asked to:

- consider and approve the performance report; and
- identify areas that they wish to address in further detail.

Scrutiny Co-ordination Committee is asked to:

- consider the performance report and identify areas they may wish to address.

List of appendices included:

Appendix I Council Plan 2016/17 half year performance report

Background papers:

None

Other useful documents:

The Council Plan www.coventry.gov.uk/councilplan/

Previous performance reports www.coventry.gov.uk/performance/

Equality objectives www.coventry.gov.uk/equality/
Performance management framework <http://smarturl.it/PMF>

Has it been or will it be considered by Scrutiny?

Yes – Scrutiny Co-ordination Committee 11 January 2017

Has it been or will it be considered by any other Council Committee, Advisory Panel or other body?

No

Will this report go to Council?

No

Report title: Council Plan 2016/17 half year performance report

1. Context (or background)

- 1.1 The Council Plan is Coventry City Council's corporate plan. It sets out the Council's strategic direction and priorities for the next ten years. The current plan, last reviewed in July 2016, sets out the Council's vision for Coventry to be a top ten city where everybody, including our most vulnerable residents, can share in the benefits of growth.
- 1.2 This performance report (Appendix I) is a high-level summary of the progress made towards the Council Plan in April 2016 to September 2016. It sets out the Council's performance across all areas. The report uses indicators, contextual information and comparative information to describe and explain how the Council and the city's performance compares to previous years, and to other places. Where possible, the report compares progress with previous years; and where previous data is unavailable, the data forms the baseline against which to measure future progress.
- 1.3 More detailed reporting including a publication schedule, trends, comparator data, progress reports, open data, maps, and infographics are available on the Council's information and statistics web pages at www.coventry.gov.uk/infoandstats/.
- 1.4 The Council's priorities are delivered through strategies aligned to the Council Plan; as set out in the performance management framework. As part of the performance management process, leadership teams within each directorate and the corporate leadership team have been involved in ensuring that strategies and priorities are aligned to the overall Council Plan.
- 1.5 This report also includes data setting out the impact and progress made this year for groups with protected characteristics.

2. Options considered and recommended proposal

- 1.6 At half-year, we can report on performance for 49 of the 67 indicators in the Council Plan. Of these, we made progress or maintained performance in 34 indicators (69% of indicators); and 11 indicators got worse (23%). There are four indicators where we "can't say" if we made progress or not. We are unable to report on the remaining 18 indicators because data is not available. This is as expected at a half-year report because some indicators are updated annually.
- 1.7 The Council continues to make progress despite continued and sustained reduction in overall resources available. This year (2016/17), the Council received £887 in government grant funding per household, compared to £1,642 per household in 2010/11, a reduction of £755, even as the number of households in the city has increased.
- 1.8 The report continues to set out the Council's performance on a full range of indicators, including Council Plan indicators, equality indicators, and Marmot indicators. Many of the Council's key priorities have an equality dimension or address an inequality caused by social deprivation. This report also sets out how the Council is addressing these inequalities.
- 1.9 Members are asked to consider the progress that have been made towards the Council's priorities, and to consider the contents of the report when refreshing the Council's priorities or identifying areas that need to be addressed in further detail.

3. Results of consultation undertaken

- 3.1 Where appropriate, this report uses residents' perceptions to help understand residents' views of the Council and the city. These are typically collected through surveys, for instance, the 2016 Life in Coventry survey.
- 3.2 The Council has consulted with employee representatives, community and interest groups, and partner organisations to help the Council achieve its equality objectives.

4. Timetable for implementing this decision

- 4.1 The Council regularly monitors and reviews its performance as set out in the performance management framework (Appendix II). It also publishes regular updates about the Council and the city's performance on the information and statistics web pages at www.coventry.gov.uk/infoandstats/.
- 4.2 The Council will publish its next Council Plan performance report, for end-of-year 2016/17, in July 2017.

5. Comments from the Executive Director of Resources

5.1 Financial implications

There are no financial implications for this report.

In December, the government announced an updated local government finance settlement. It confirms that the government remains commitment to a multi-year settlement offer. It also signalled a continuation of public sector spending reductions.

5.2 Legal implications

The single data list sets out a list of all the datasets that local government must submit to central government. In addition, the Government's local government transparency code sets out the minimum data that local authorities should be publishing; the frequency it should be published; and how it should be published. There is no requirement placed on local authorities to publish a report on its performance or any requirement on the Council to publish performance on any particular measures.

Coventry City Council does so as it is committed to providing information that helps the Council work together with neighbours and partners, fulfilling its Council Plan priorities; and sees it as good practice to do so.

6. Other implications

6.1 How will this contribute to achievement of the Council's key priorities?

The performance report sets out the progress made towards the Council Plan, that is, the Council's key priorities. The performance management framework sets out how the Council plans and organises the resources at its disposal to achieve the vision and priorities, as set out in the Council Plan.

6.2 How is risk being managed?

The performance report helps the Council manage risk by measuring and reviewing progress in relation to the priorities of the Council Plan. It identifies areas where we are making good progress, areas where progress is not as expected, and areas where the Council needs to take corrective action.

6.3 What is the impact on the organisation?

The Council Plan affects all of the Council's directorates. Effective performance management arrangements at all levels will help to ensure that the Council's priorities are delivered.

6.4 Equalities / EIA

The Council's performance management framework and reporting arrangements must have due regard to the public sector equality duty under section 149 of the Equality Act 2010. This includes the need to eliminate unlawful discrimination, harassment, and victimisation; meet the needs of people regardless of their background; and encourage all people to participate in public life or in other activities where their participation is low.

The Council considers the majority of the key priorities set out in the Council Plan as equality objectives. This contributes to meeting the Equality Act 2010 (Specific Duties) Regulations 2011.

6.5 Implications for (or impact on) the environment

Progress is measured through air quality measures, energy use and carbon dioxide emissions from local authority operations.

6.6 Implications for partner organisations

Whilst this report reflects progress against the Council's priorities, it also includes actions and measures where the contribution of partners is essential to their delivery.

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Names of approvers for submission: (officers and members)				
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Director: Martin Reeves	Chief Executive		13/12/2016	13/12/2016
Members: Cllr Duggins	Council Leader		13/12/2016	13/12/2016

This report is published on the Council's website: www.coventry.gov.uk/meetings/



Coventry City Council

January
2017

Council Plan

half year performance report

2016-17



Coventry City Council

Overview

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Council Plan

Council Plan 2016–2024

Coventry: A Top Ten City

Globally connected

Promoting the growth of a sustainable Coventry economy

Supporting businesses to grow	Creating the infrastructure
Developing the city centre	Raising the profile of Coventry
Helping local people into jobs	Reducing the impact of poverty
Supply, choice & quality of housing	Arts, sports & cultural opportunities

Locally committed

Improving the quality of life for Coventry people

Create an attractive, cleaner & greener city	Make communities safer
Improving educational outcomes	Improve health and wellbeing
Protecting our most vulnerable people	Reducing health inequalities

Delivering our priorities

with fewer resources






Making the most of our assets	Active communities & empowered citizens
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Indicators

The Council uses a number of indicators agreed with managers to show progress made towards its priorities. This is supported by a wider basket of measures such as equality and perception measures that help explain the trends and story behind the headlines. Where possible, indicators are selected from key strategies and aligned to directorate priorities. Core indicators are shown in **bold** text.

Abbreviations & symbols used

SN = Statistical neighbours (similar authorities)
 WMCA = West Midlands Combined Authority area
 WMR = West Midlands Region

Symbol	Progress	Target
	Progress made towards the target (right direction).	On-target
	Moving away from target (wrong direction).	Off-target
	Progress is similar or unchanged (or statistically insignificant).	–
	Can't say – no clear direction of travel. (E.g. in cases where we are encouraging increased reporting so measured figures will rise but outcome is not desirable.)	–
	Not available – no updated data	Not applicable – no target set



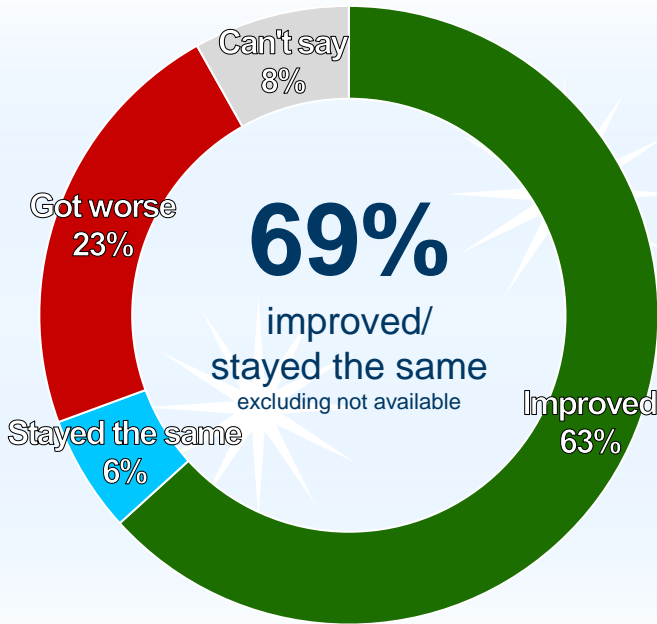
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Executive summary

Overall performance

Coventry: A Top Ten City



At half-year, we can report on performance for 49 of the 67 indicators in the Council Plan.

Of these, we made progress or maintained performance in 34 indicators (69% of indicators); and 11 indicators got worse (23%). There are four indicators where we “can’t say” if we made progress or not. We are unable to report on the remaining 18 indicators because data is not available. This is as expected at a half-year report because some indicators are updated annually.



improved | stayed the same | got worse | can't say | not available

Globally connected: promoting the growth of a sustainable Coventry economy

Globally connected



The number of active enterprises in the city is growing. We are closing the gap to other areas. However, alongside this the Council is becoming more reliant on income from business rates and growth in this income does not currently match the rate of growth for enterprises; to do this requires a greater diversity of business within the city.



City centre footfall overall has decreased, in line with national trends. However, there has been an increase in footfall in the evenings, which is likely due to improved restaurant offering.



There are fewer people claiming jobseekers allowance. The gap in job seekers allowance claimant rate between the most affluent wards in the city and the most deprived has closed in recent years and is lower than similar areas.



The employment rate and median annual pay have increased in the city. Recently there has been a larger than average increase in female pay but there remains a gender pay gap in the city. This is closing in line with national trends but still larger than other areas; regional trends suggest this is due to higher pay in the male-dominated automotive / engineering sectors.



Our Council tax base has risen, in part due to changes in Council tax support bringing us more in line with other local authorities. Our growth in income is still lower than other areas; and our local plan outlines the strategy for additional homes to be built in the city, which will increase income through Council tax.



Locally committed: improving the quality of life for Coventry people

Locally committed



Crime rates have risen recently. This is the case across the West Midlands police force area.



The number of primary schools rated good or outstanding has risen and is above national average for the first time. For secondary schools, we are continuing to improve but are still below similar areas and the national average.



Repeat referrals to children's social care have shown a recent reduction. However, there is still a long way to go to reach our targets. More looked after children have stable placements.



More adults are using social care are receiving self-directed support. This is now similar to national average.



Rates of fly tipping have increased nationally and this is still a problem in the city. The rate of household waste recycled and composted is recovering but remain below other areas.



There are now more adults participating in recommended levels of physical activity. It is above national average and continues to increase.



Longer term trends suggest conceptions to girls aged under 18 have reduced. The city continues to close the gap with the national average.



Children achieving a good level of development at age five have improved more slowly than the national average. However, the gap between most affluent and most deprived areas of the city has narrowed slightly.



Delivering our priorities with fewer resources

Delivering our priorities with fewer resources



Carbon dioxide emissions from our operations continue to decrease. We have already reached the target set for 2020.



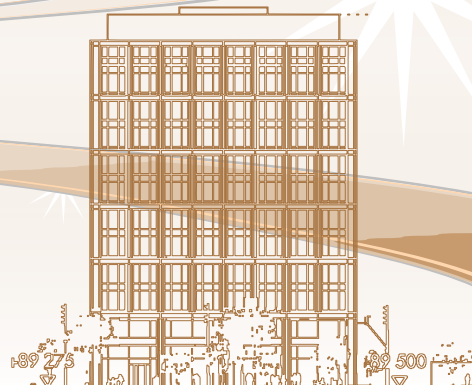
One Friargate, the Council's new £40million new office is around a year from completion. The new building will help the Council save £800,000 a year compared to the current Council buildings – as well as kick-start the development of the Friargate business quarter.



The number of transactions conducted online is increasing and on target to hit end of year targets. However, this is not currently resulting in a decrease in the number of face-to-face and telephone contacts.



Sickness absence has decreased. We are on track towards our more stringent sickness absence target of eight days per full-time equivalent.



Supporting businesses to grow

Trends

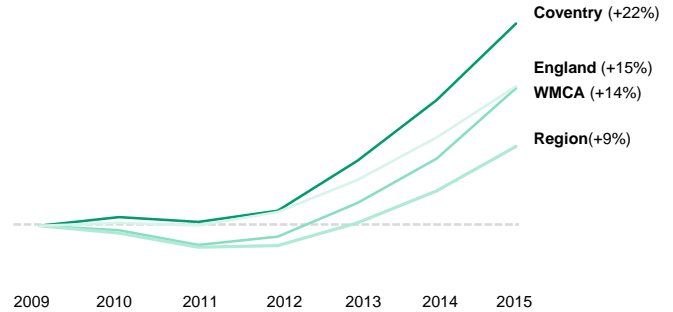
Coventry still has a relatively low business stock compared to its population size but the growth in active enterprises has been greater than the national and regional average since 2012.

The latest data, for 2015, suggests that there were 10,520 active enterprises in Coventry, an increase of 7.3% (715 enterprises) from the previous year. However expressed as a rate per 10,000 population aged 16+, Coventry still trails other places at 379, compared to 409 in the WMCA, 602 in Warwickshire, and 529 for England.

According to the latest Quarterly Economic Survey conducted by the Coventry and Warwickshire Chamber of Commerce, the uncertainty resulting from the Brexit vote to leave the European Union has dampened business confidence. However, overall, businesses remain optimistic about their future prospects with more companies expecting a growth in turnover than not.

Changes in active enterprises 2009-2015

Coventry's growth in active enterprises is greater than regionally or nationally.



Source: Office for National Statistics business demography

Actions

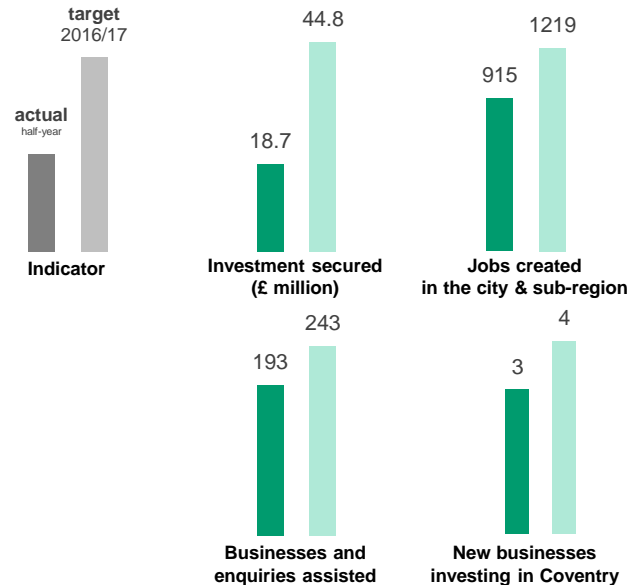
In April to September 2016, the Council worked with 193 businesses to help them grow and develop. This work has contributed to over £18 million of business investment and the creation of 915 jobs.

The Council has supported partnerships resulting in significant foreign direct investment including £5m in Cadcam Automotive from China Red Sun Group and links with the Olofstrom region of Sweden, which has resulted in Techtank, a cluster of over 20 advanced industrial and technology companies, setting up an office in Coventry.

The Council have been successful attracting European Regional Development Funds (ERDF) to help businesses in Coventry and Warwickshire looking to invest in capital equipment and create jobs. So far, this has resulted in a successful application to the Coventry Investment Fund and four grants of £170k awarded, attracting £1.6m of private investment and creating 412 jobs.

Supporting businesses to grow

Progress towards jobs and growth strategy targets as of September 2016



Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Gross value added (£ per head)	£21,382 2014	N/A	£19,778 WMCA 2014	£26,003 Warwickshire 2014	£25,367 England 2014	N/A
Change in business rates tax base (index from 2002 base)	32.74 2013/14	32.30 2014/15	30.79 CIPFA 2014/15	42.89 England 2014/15	N/A	N/A
Business rates collectable value and collection rate	£300.0m 97.8% 2015/16	£300.0m 55.38% Apr-Sep 2016	N/A	N/A	£297.5+	✓
Active enterprises (per 10,000 and enterprises)	362 (9,805) 2014	379 (10,520) 2015	409 WMCA 2015	602 Warwickshire 2015	529 England 2015	✓



Creating the infrastructure

Trends

The improvements to the city’s performance in composite measures demonstrate that the Council’s effort in providing leadership for the city to grow and thrive is having an effect. In the *Good growth for cities 2016* report published in November 2016 by PwC / Demos, Coventry is in eighth place out of 42 UK cities after Oxford, Reading, Edinburgh, Southampton, Bristol, Cambridge and Milton Keynes. This making Coventry the highest-performing city in the West Midlands in 2013-2015. The good growth report attempts to measure “economic performance from the point of view of the public”, moving from “a narrow focus on gross value added (GVA) to a more holistic measure” by looking at factors such as work-life balance and entrepreneurship. Compared to previous report, for 2012-2014, Coventry saw the third highest rate of improvement, after London and Swindon.

Good growth for cities

Cities showing the biggest increase in index score in 2012-14 to 2013-15

London boroughs	+0.21	Achieved through a significant reduction in unemployment
Swindon	+0.19	Very low unemployment in 2015 compared to 2012
Coventry	+0.18	Very low unemployment in 2015 compared to 2012
Doncaster	+0.17	Fall in unemployment and big increase in new businesses
Wakefield & Castleford	+0.17	Fall in unemployment and big increase in new businesses

Source: PwC / Demos Good growth for cities 2016

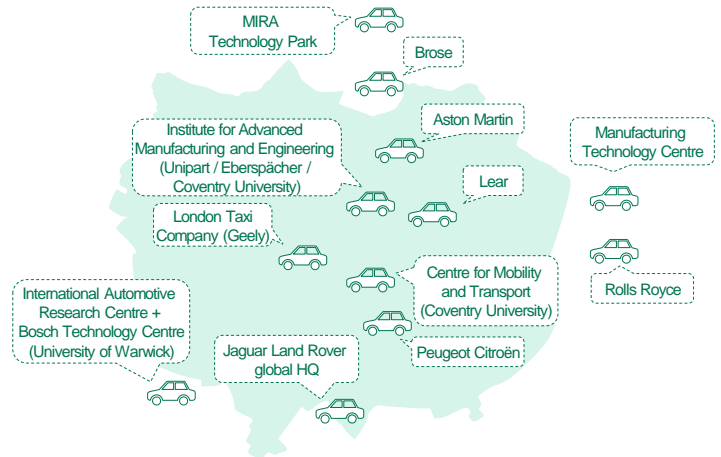
Actions

The Innovative Coventry programme is supporting the implementation of crucial infrastructure work to ensure the city remains on a level playing field with other major cities in the UK and Europe. This includes:

- a superfast broadband connection voucher scheme which has helped over 1,500 SMEs to upgrade their internet connections;
- a European funded research programme (ESPON) bid with Coventry University looking at how Councils can help promote economic growth;
- a European Union Horizon 2020 programme looking at sustainable transport measures;
- a number of European Structural Investment Fund (ESIF) funded programmes to provide grants for new innovative products; encourage knowledge transfer and collaboration; help SMEs become more competitive; and identify supply chain opportunities; and
- a workplace wellbeing programme to improve productivity.

Coventry’s automotive supply chain

The Council plays a key role in creating the infrastructure for businesses to grow and thrive and attracting further investment into the city. This has transformed the city into a centre for advanced manufacturing and engineering. An example is the city’s automotive supply chain – the city is home to automotive design and engineering; research and development; and manufacturing of vehicle components.



Developing the city centre

Trends

Since 2011, the Council has delivered over £33m in public realm improvements in the city centre, funded from the European Union's Regional Development Fund, the Local Growth Deal grant, and as well as private and other investment. This has improved the route between Coventry University campus and the city centre, Far Gosford Street, Lidice Place, Belgrade Plaza, and Whittle Arch. The improvements have led to private investment, for instance, the transformation of Cathedral Lanes at Broadgate Square into a vibrant restaurant quarter.

Nationally, footfall in city centres is declining. In April to September 2016, Coventry city centre footfall fell by 2.4% compared to the same period last year, which compares to a decline of 2.2% nationally. The twelve-month figure for October 2015 to September 2016 inclusive suggest that Coventry is a bit more resilient, with city centre footfall declining by 0.8% compared to 2.2% nationally. The improved restaurant and entertainment offer in the city centre have helped increase footfall by 11% in the evening in the six months to September 2016 compared to the same period last year. There are no national comparators available for evening footfall.

Public realm works

Since 2011...



16.5 ha

city centre brownfield land regenerated



£31.7m

additional (external) public sector investment



£2.3m

private sector investment

City centre footfall trends

April to September 2016



Overall



2.4%



Evening only



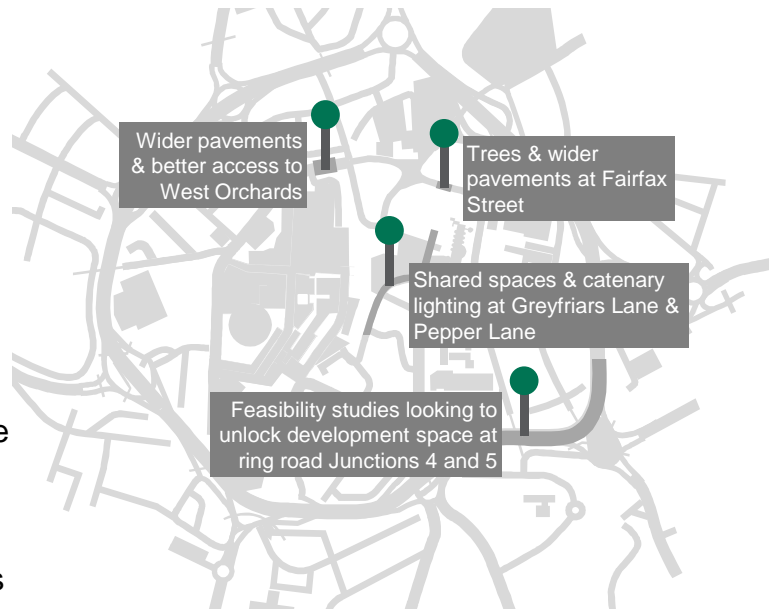
11%

Actions

In October, the Council agreed a Phase 4 programme of works using £1.9m in Local Growth Deal funds from the Coventry and Warwickshire Local Enterprise Partnership. This will transform Greyfriars Lane and Pepper Lane and relocating the Coventry Cross; improve links to the Cathedral; create space for outdoor seating at Fairfax Street; fund feasibility studies at Junction 4 and 5 of the ring road; increase public art pieces in the city centre; and improve access to West Orchards.

The public realm work is enabling a range of new schemes across the city centre including Phase 2 redevelopments at Cathedral Lanes; a mixed-use schemes at the Hawkins building (former Co-op store); the new city centre leisure park; the development of the university; as well as student schemes at Belgrade Plaza, old Royal Mail sorting office, Parkside and Millennium View. Ultimately, this will enhance the viability for investors to redevelop City Centre South to produce a step change in the city centre retail, leisure and entertainment offer.

Phase 4 public realm improvements



Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
City centre footfall (year-on-year % change)	+1.3% 2015/16	-2.4% Apr-Sep 2016	-2.2% UK index Apr-Sep 2016		N/A	



Raising the profile of Coventry

Trends

The Council want the city to be a place where businesses to choose to relocate; where there are developed economic, business and trade links with other cities; and a place seen as a visitor destination and centre for arts & culture; sports & leisure; music & events.

The Council and partners are working on a number of big development schemes across the city to shape the city's growth. These include works at Whitley to assist with the Jaguar Land Rover development; the new Friargate business district; and the city centre water park.

In November, the Council, university and cathedral jointly hosted RISING 16, the second annual gathering of the RISING Global Peace Forum. The forum examined "the ripple effect" of responding to conflict, whether with action or inaction, bringing together political, faith and community leaders; peace builders; diplomats; academics; the media; and members of the public in the common cause of provoking peace.

In November, Grant Thornton, an accountancy company, introduced the Vibrant Economy Index, a way to measure success beyond financial returns and takes into account the wellbeing of society and everybody's ability to thrive. In the inaugural release, Coventry ranked 163rd place overall, out of 324 local authority areas. It ranks better on 'prosperity' (62nd) and 'dynamism and opportunity' (63rd) but fares less well on 'inequality' due to the city's relative deprivation (297th). Compared to other places in the WMCA, Coventry is in second place (after Solihull, 118th).

Actions

The Council is making use of the Coventry investment fund to raise the city's profile, for instance, offering a loan to the private company that owns Cathedral Lanes, enabling refurbishment works that will provide more outdoor seating at ground and first floor level for proposed restaurants to the rear of Cathedral Lanes.

The Council is also providing around £0.25m for the City of Culture bid. This will help raise the profile of Coventry's arts and culture as well as encourage tourism. A successful bid could be worth up to £80 million to the economy in the year alone as well as providing a positive social and cultural legacy for the city.



RISING 16, November 2016



New restaurant quarter at Cathedral Lanes

Helping local people into jobs

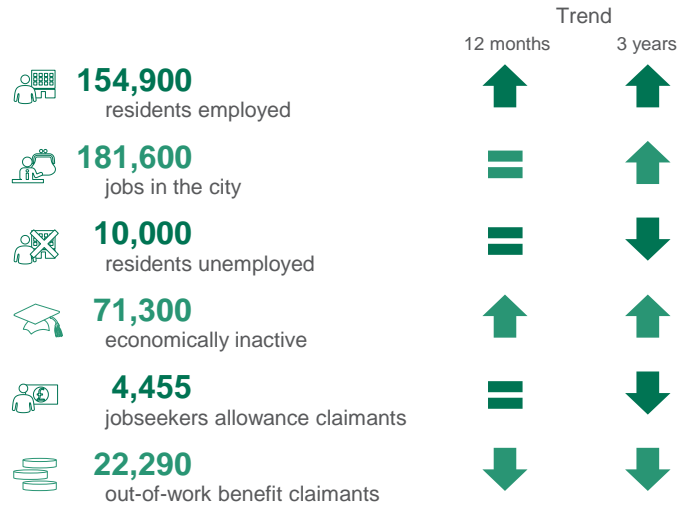
Trends

The overall employment trends are positive: there are more residents in work now than three years ago, particularly in full-time work. In addition, unemployment has fallen over the past few years, but remains higher than the national average. There are now more economically inactive residents, but this is largely due to the city's growing number of students, who are not looking for work, and therefore this is not necessarily detrimental to the city's labour market.

Statistics about the city's job market, however, are less clear: the Annual Population Survey suggests that there is no significant change from 2012/13 to 2015/16, while the Business Register Employment Survey suggests an increase. Trends include a growth in manufacturing jobs, attributable to the motor industry, and increases in the number of people employed by temporary employment agencies over the last three years. In 2015, there has also been a fall in the employment in health and social care.

However, productivity is well below the national average, with gross value added falling from around national average in 2004 to 85% of the national average by 2013. This is partly because of the large proportion of residents with no formal qualifications. Some groups also find it difficult to gain sustainable employment, particularly young people not in education, employment and training and people who have been out of work for some time.

Employment trends



Source: Office for National Statistics Annual Population Survey Jul 2015–Jun 2016; except JSA claimants from Nomis, September 2016; and out-of-work benefits from Department for Work and Pensions, January–March 2016.

Employment rate & gender pay gap compared

	Coventry	WMCA	West Midlands Region	England
Average resident employment rate	66.3%	64.5%	70.6%	74.0%
...females	59.6%	57.5%	64.7%	69.0%
...males	72.7%	71.6%	76.6%	79.2%
Gender pay gap	14.8%	8.6%	11.6%	10.2%

Source: Nomis labour supply employment and unemployment July 2015–June 2016, except gender pay gap, based on median hourly earnings for full-time employees (excluding overtime).



Actions

The Council is targeting its resources at addressing the productivity and skills gap, and to help people find work, particularly groups who are struggling to do so.

The Council is a lead partner in the £8.5m Ambition youth programme to help young people who are not in education, employment or training (NEET) find work. Since its launch, 20 organisations across the city has been involved, helping 211 young people. The Council supported 60 vulnerable young people to start a paid placement, including 20 advanced manufacturing apprenticeships.

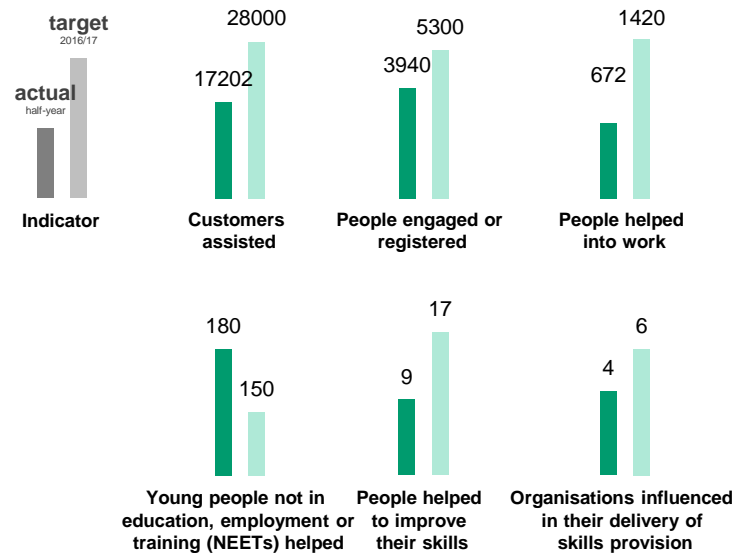
Nine young people started a Construction Shared Apprenticeship in April to June, taking the total on the scheme to 62 apprentices. 25 young people have completed the scheme, all of them going onto further employment, self-employment or further learning upon completion.

The scheme, a public/private partnership between the Council, BAM Construct UK and local colleges, picked up two awards at the Coventry and Warwickshire Apprenticeship Awards 2016 this November.

The Council has worked with the Local Enterprise Partnership to apply for funding from the European Structural Investment Fund to extend the Skills 4 Growth project until December 2019. Previously, until Mar 2016, the project has helped 61 companies raise their skills of their workforce. In addition, the Council is developing four European bids totalling just under £13m to support people to engage with the labour market, develop their skills and find sustainable work.

Helping people into work

Progress towards jobs and growth strategy targets as of September 2016



Indicators

Indicator	Previous	Current	Comparators		Progress	Target	Status
Average resident employment rate	64.4% Jan-Dec 15	66.3% Jul 15-Jun 16	64.5% WMCA Jul 15- Jun 16	70.6% WMR Jul 15- Jun 16	74.0% England Jul 15-Jun 16	N/A	N/A
Unemployment rate (model based)	6.3% Jan-Dec 15	6.0% Jul 15-Jun 16	8.1% WMCA Jul 15-Jun 16	5.9% WMR Jul 15-Jun 16	5.1% England Jul 15-Jun 16	N/A	N/A
18-24 year olds claiming jobseekers allowance	1.6% Mar 2016	1.8% Sep 2016	4.6% WMCA Sep 2016	3.5% WMR Sep 2016	2.9% Great Britain Sep 2016	N/A	N/A

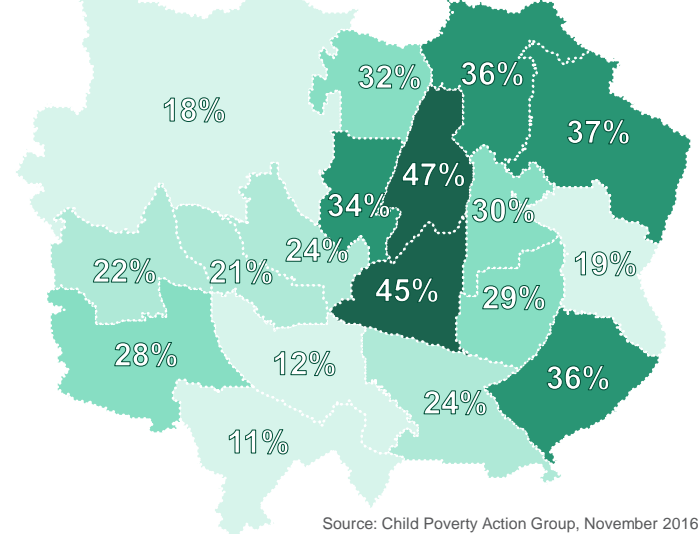
Reducing the impact of poverty

Trends

The English indices of multiple deprivation measures relative deprivation across domains such as income, employment, education and health. The latest update (2015) suggest Coventry's relative position has improved slightly from 2010. Using the extent measure, which measures the proportion of the area's population living in the 10% most deprived of local areas, Coventry is the 55th most deprived local authority area in 2015, compared to 52nd in 2010. In terms of relative child poverty, figures from the Child Poverty Action Group suggests that in Oct-Dec 2015, 20% of Coventry children overall are in relative poverty, before housing costs are accounted for, and 31% after housing costs. There are large variations between wards: in Foleshill, 47% of children are in relative poverty after housing costs, compared to 11% in Cheylesmore. The gap in the jobseekers allowance claimant rate between the city's most affluent and deprived wards have fallen significantly over the past three years, from 6.6% in July 2013 to 3.3% in September 2016.

% of children in poverty by ward

Child poverty by ward after housing costs (Oct-Dec 2015)



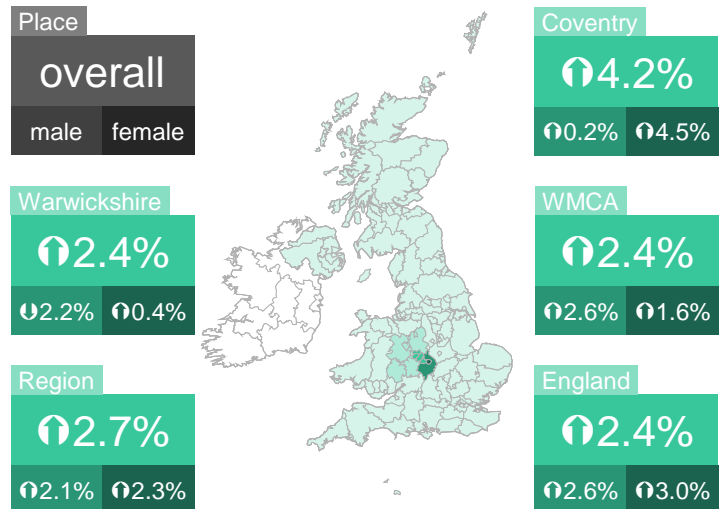
Source: Child Poverty Action Group, November 2016

Actions

For working aged populations, the median full-time annual pay in Coventry is now £28,043. This is in third place after Solihull and Dudley, and is higher than the West Midlands Combined Authority average. The year-on-year trend in income is positive, with median annual pay increasing by 4.2% in Coventry compared to just 2.4% nationally.

Income for Coventry residents is increasing

Change in residents' median annual pay for full-time employees (2015-2016)



Source: Office for National Statistics Annual Survey of Hours and Earnings 2016 (provisional)

However, for people on benefits, the government's benefit cap introduced in November 2016 mean that for couples or families with children with a weekly income of more than around £385, housing benefit will be reduced; and for single people, the figure is £258. The Council is helping people mitigate the effects of benefit changes by helping people manage with less money through developing a budgeting plan with families; and helping people apply for a discretionary housing payment to help people pay their rent for a limited time.

Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Jobseekers allowance claimants (seasonally-adjusted)	1.9% April 2016	2.0% Sep 2016	2.4% WMR Sep 2016	1.9% UK Sep 2016	N/A	N/A
Median annual pay for residents (full-time)	£26,913 2015 revised	£28,043 2016 provisional	£25,850 WMCA 2016	£26,278 WMR 2016	£28,503 England 2016	N/A
Median annual pay	£21,905 2015 revised	£22,319 2016 provisional	£21,794 WMCA 2016	£21,795 WMR 2016	£23,350 England 2016	N/A
Gap in the JSA claimant rate between the city's most affluent and deprived wards	3.3% Mar 2016	3.3% Sep 2016	8.5% Birmingham Oct 2016	4.7% Wolverhampton Oct 2016	2.7% Derby Oct 2016	N/A



Supply, choice & quality of housing

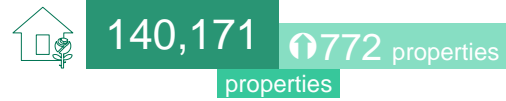
Trends

The latest population estimates suggests that there were 345,400 people living in the city in mid-2015. This is 8,000 more people than in 2014 when the estimate was 337,400. This is an increase of 2.4%, compared to the England average of 0.9%. There has been a growth in the working age population – particularly amongst people aged 18-34, partly the result of the growing universities. A growing population places demand on housing – and the city needs 42,400 new houses to meet the need of the population from now until 2031 – with 24,600 houses to be built in Coventry (17,000 on brownfield sites and 7,000 on greenfield land); and 17,800 in Warwickshire.

Council tax collection – changes to council tax support introduced in 2016/17 mean that some people are no longer exempt. Despite the significant increase in the value of collectible council tax, collection performance remains strong at 55.4% for the first half of the year.

The city's housing stock is growing...

Number of properties and Council Tax collectable value, Sep 2016 vs Mar 2016



...but other places are seeing more rapid growth in their Council tax base

Change in Council tax base for 2015/16, using 2009 as a base



Actions

Although working aged populations, particularly students, place fewer demands on Council and other public services, there is a resulting pressure on housing. As a result, the Council has encouraged large-scale student housing schemes in the city centre, which will not only free up housing for families, but also transform the face of the city and encourage footfall into the city centre. Over time, this is expected to create the tipping point to attract private investment to regenerate the city centre. The Council submitted the Coventry Local Plan and City Centre Area Action Plan to the Secretary of State on 1 April 2016. Following submission, the plans are subject to a period of examination by an independent inspector to determine whether the plans are sound and legally compliant. Stakeholders have had the opportunity to comment on the plans at a series of hearing sessions from July to November.

Student housing schemes in the city centre



Indicators

Indicator	Previous	Current	Comparators		Progress	Target	Status
Change in Council tax base (index from 2009 base)	4.79 2014/15	5.45 2015/16	5.71 CIPFA 2015/16	6.65 England 2015/16		N/A	
Council tax collectable value and number of properties	£120.21m (139,179 properties) Mar 2016	£132.14m (140,171 properties) Sep 2016	N/A			N/A	
Properties in higher Council Tax bands (C to H)	29.2% (40,639) Mar 2016	29.36% (41,158) Sep 2016	35.23% WMCA Mar 2016	55.74% England Mar 2016		N/A	
Council Tax collection rate	95.8% 2015/16	55.4% Apr-Sep 2016	N/A			96%+	

Arts, sports & cultural opportunities

Trends

In summer 2015, Coventry signalled its intention to bid to become the UK City of Culture in 2021. City of Culture is a competition run by the UK Government's Department of Culture, Media and Sport every four years. Previous winners are Derry/Londonderry (2013) and Hull (2017). Winning the City of Culture will be a step-change for the reputation of Coventry, with the potential to attract investment that brings in more jobs, events, and places to eat, shop, and visit.

This year, as part of the development of a cultural strategy, we undertook a baseline audit of the cultural, heritage and public arts assets that exist in the city. Strengths identified include street theatre in the city and the resilience of the independent artistic and cultural sector; the investment into the Coventry Transport Museum and The Herbert; the international profile of the Belgrade Theatre and Warwick Arts Centre; and social enterprises such as EnV (Coventry Ambassadors) and the Positive Youth Foundation. Areas for development include increasing the number of organisations that receive regular three/four year Arts Council England funding – Coventry has three, compared to nine in similarly-sized Leicester, and 30 in Birmingham; building on the Marmot agenda for partnership working across the arts and health agendas; making the city's medieval and post-war historical built environment more visible and valued; and realising the city's tourism potential.

Coventry's cultural strategy 2017-2027

COVE

www.covculture.com

Five goals



Actions

The Council is one of three principal partners in the Coventry City of Culture 2021 bid, along with Coventry University and the University of Warwick. This half-year has seen the development of a draft ten-year cultural strategy. There is a strong commitment and agreement across the city for a cultural strategy that:

- is inclusive;
- is accessible to all ages, cultures, communities and abilities;
- reflects the rich diversity of the city;
- builds on the heritage and values of the city;
- provides education and well-being;
- is sustainable and contributes positively to the local economy; and
- has the vision to build Coventry's reputation as a visitor destination.

The seven big ideas in the cultural strategy

Place partnership	new independent cultural place partnership to support cultural growth and opportunities in the city
Creative production hubs	expand the creative workspace for artists and develop creation spaces for production, rehearsal and incubator activity
City is a festival	build a livelier urban culture based on an annual calendar of events that attracts visitors and grows the day and night time economy
7 years younger	a leader in youth arts and talent development and young people will be directly involved in the delivery of cultural programmes
Nation in Coventry	position itself as a cultural city of national and international importance
Diverse city	showcase the diversity of the city & its talent and support a programme that encourages participation and attendance in a wide variety of cultural activity
Getting Coventry moving	focus on promoting dance, physical activity and active lifestyles to support the health and emotional well-being of the city



Create an attractive, cleaner & greener city

Trends

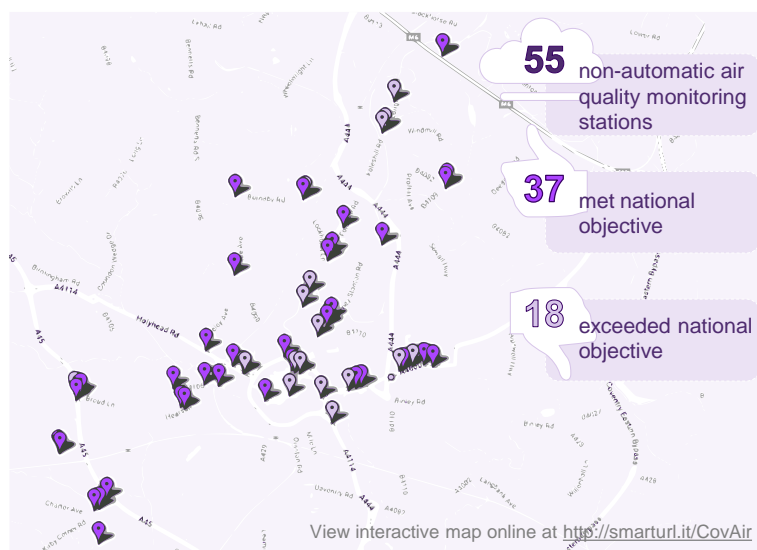
Air quality – Coventry’s overall air quality is improving, but in 2015, 33% of the city’s monitoring sites show nitrogen dioxide (NO₂) levels exceeding the annual maximum of 40µg/m³. Note that monitoring sites are not spread evenly across the city; they are targeted at problem areas. Air pollution is a major risk to health. There are no safe levels of exposure to particulate matter; and the lower the levels of air pollution, the less risk to cardiovascular and respiratory health of the population.

Recycling – nationally, recycling has gone down. This is because changing demand means that some recyclable goods are not currently cost-effective to recycle. For example, mattresses are often too labour-intensive and expensive to process. Locally, there has been a slight improvement in recycling rates in 2016/17 with the kerbside collections remaining popular.

Fly-tipping – nationally, fly-tipping has increased. This is also the case in Coventry, with a 47% increase this half-year from 1,025 reports in 2015/16 to 1,505 in 2016/17. Thus, the target of <2,200 (and 2015/16’s full year figure of 2,316) is very unlikely to be met.

Coventry’s overall air quality is improving

Two-thirds of the city’s non-automatic air quality monitoring stations met the nitrogen dioxide annual maximum of 40µg/m³.



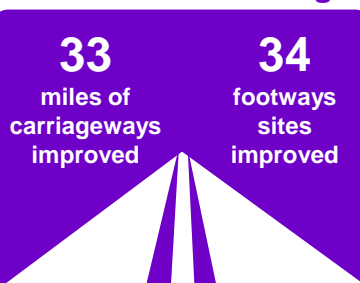
Actions

Air quality – a new air quality alliance across Coventry and Warwickshire is working to promote behaviour change and initiatives that reduce car journeys and promote physical activity; develop infrastructure solutions such as increased cycle ways and improved public transport; and explore wider opportunities for improving fleet vehicles and considering green procurement initiatives.

Recycling – recycling champions are working to improve people’s recycling rates, and helping residents use the bins provided correctly. The Council has worked with Coventry University to develop “Your Rubbish”, a smartphone app that reminds residents of their bin collections; what goes where; and lets residents know if collections are cancelled.

Fly-tipping – our ability to respond to the root causes and enforcement of fly-tipping have been impacted by cuts. We aim to bring fly-tipping back under control by training new street enforcement officers to deal with it; but this is set against a trend of increased fly-tipping nationally.

Maintaining the street scene



Fly-tipping

↑ 47%



34.2% household waste recycled/composted



Look for Your Rubbish on your phone App Store

Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Fly tips reported in the city	2,316 2015/16	1,505 Apr-Sep 2016	N/A		<2,200	
Household waste recycled and composted	30.3% 2015/16	34.2% Jul-Sep 2016 provisional	40.5% All metropolitan areas 2014/15	43.7% England 2014/15	50%+ by 2020	

Make communities safer

Trends

In April to September, 11,153 crimes were recorded in Coventry, a 5.7% increase from the same period last year. This mirrors an increase seen elsewhere across the West Midlands Police force area. Nationally, there has been a 7% increase in recorded crimes in the year to June 2016 in the latest Crime Survey for England and Wales. This, however, is attributed partly to improvements in crime recording practices and processes.

Hate crime – on 23 June, 51.9% of the electorate voted to leave the European Union. Following the vote, national data suggests an increase in race or religiously motivated hate crimes, peaking in July 2016. Data suggests some decline in August back to levels seen earlier in 2016 – although the number of incidents overall remain higher than in 2015. Locally, there were 311 hate incidents recorded (255 crime, 56 non-crime) in April-September, a 21.9% increase. Our street enforcement teams recorded 27 hate crime cases and 11 incidents.

Domestic violence – 3,178 incidents were known to the police; up 13.9%. 4.1% were repeat victims.

Actions

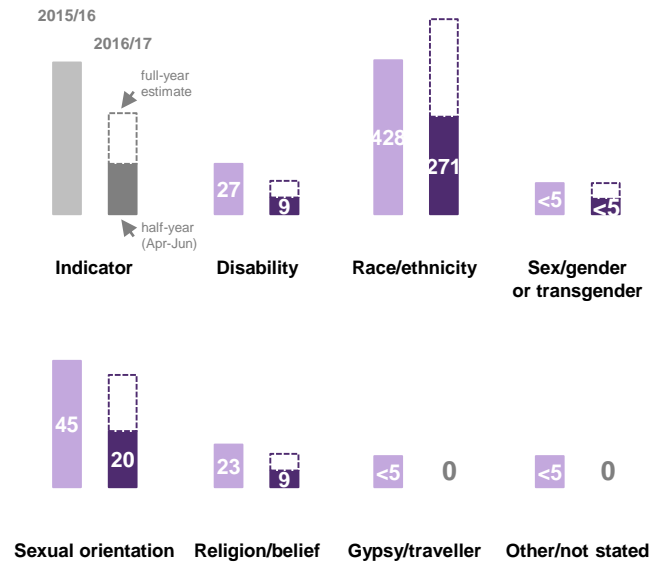
In November, the West Midlands Police and Crime Commissioner launched “your police, your priorities”, its new police and crime plan for 2016-2020. The seven major priorities are: protecting from harm; supporting victims of crime; building trust and confidence in our police; strengthening communities and growing the economy; building a modern police service; standing up for young people; and tackling national and international threats.

In 2016/17, £409,728 of community safety funding was allocated to Coventry, a 25% reduction from £546,304 in 2015/16. This was used for Coventry Police and Crime Board priorities, such as supporting victims and vulnerable people; managing perpetrators; and dealing with causes and drivers of crime, nuisance and crime – including mental health, early intervention and substance misuse.

Indicators

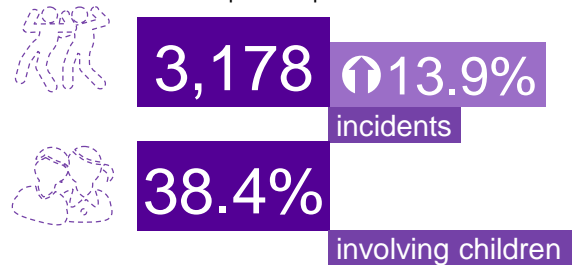
Indicator	Previous	Current	Comparators	Progress	Target	Status	
Crime rate per 1,000 population & number of crimes	63.1 21,241 (↓0.9%) 2015/16 prov.	64.5 11,153 (↑5.7%) Apr-Sep 2016	68.8 Wolverhampton 2015/16	71.9 Birmingham 2015/16		N/A	N/A
First time entrants to youth justice system	399 2015/16	415 Oct 15-Sep 16 Local data	422 Family group average 2015/16			N/A	N/A
Domestic violence (crime and non-crime) offences known to the police	5,972 (↓2.16%) 2015/16	3,178 (↑13.9%) Apr-Sep 2016	N/A			N/A	N/A
Repeat victims of domestic violence reported	9.5% 2015/16	4.1% Apr-Sep 2016	N/A			N/A	N/A

Hate crime trends



Domestic violence and abuse

April to September 2016





Improving educational outcomes

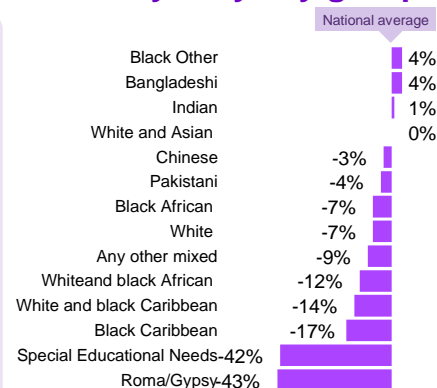
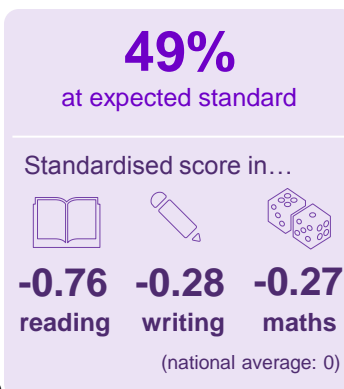
Trends

Primary – 2016 is the first year that pupils were assessed under the new primary national curriculum tests and assessment framework. At key stage 2, 49% of Coventry pupils achieve the expected standard in reading, writing and mathematics; four points below national but in line with the statistical neighbour average. Results for most key groups are below the national average.

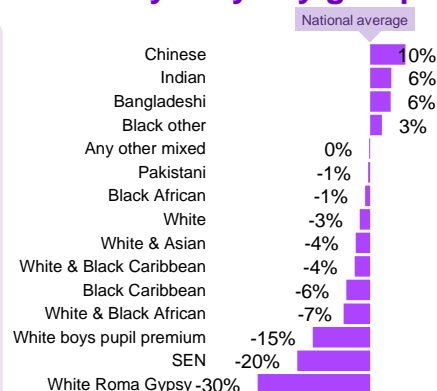
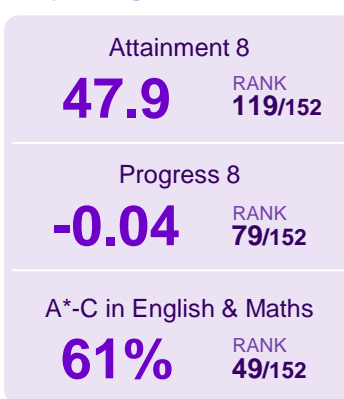
Secondary – The new achievement measures for key stage 4 are attainment 8, which measures the achievement of students across a defined basket of eight qualifications and progress 8, which reports on the relative progress made by pupils between the ages of 11 and 16. In addition, a new measure looks at pupils meeting the “basics” that is, A*-C in GCSE English and maths.

Ofsted – progress recognised in Ofsted’s annual National HMI Report: “in 2012, I highlighted the poor performance of Coventry’s primary schools. Since then, as a result of the hard work and focus of Coventry’s political and school leaders, the proportion of pupils attending a good or outstanding primary school in the city has more than doubled”.

Key stage 2 results for Coventry & by key groups



Key stage 4 results for Coventry & by key groups



Actions

The Council is working with schools to make them better. The latest inspection results from Ofsted shows that the proportion of good and outstanding schools in Coventry has risen by 12% points to 94% for primary schools and by 11% points to 68% for secondary schools. In primary schools, the city exceeds the national figure for the first time. Secondary schools continue to make progress as they embed the school improvement model and increase school-to-school support.

Schools judged good or outstanding by Ofsted



Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Primary schools judged as good/outstanding by Ofsted	86% 2015	94% Oct 2016	84% SN Oct 2016	89% England Oct 2016	86%+	✓
Secondary schools judged as good/outstanding by Ofsted	57% 2015	68% Oct 2016	78% SN Oct 2016	81% England Oct 2016	79%+	✗
Key stage 2: expected standard in reading, writing & maths	N/A	49% 2016	48% SN 2016	53% England 2016	53%+*	✗
Key stage 4: attainment 8	45 2015	47.9 2016	47.7 SN 2016	49.8 England 2016	49.8+*	✗
Key stage 4: progress 8	0.03 2015	-0.04 2016	-0.11 SN 2016	-0.03 England 2016	0.00+	✗
Key stage 4: Basics A*-C English and maths	N/A	61% 2016	N/A	62% England 2016	62%*	✗

Improve health and wellbeing

Trends

Physical activity – NHS guidelines says that adults should do at least 150 minutes of moderate aerobic activity every week, and do strength exercises on two or more days a week. In 2015, survey results suggest that 58.8% of Coventry adults achieved 150 minutes of physical activity every week, up from 55.4% in 2014.

Smoking – smoking causes cancer, and increases the risk of developing some 50 serious long-term health conditions including heart disease, lung cancer and chronic bronchitis. Even low levels of smoking or passive smoking causes irreversible long-term health damage. Stopping smoking, therefore, is hugely beneficial to improve health and wellbeing. In April-June 2016, there were 525 four-week smoking quitters, 4% more than the same period last year. The latest full-year result for 2015/16 shows 2,075 quitters – down from 2,533 in 2014/15 but still much better than regionally or nationally.

Life expectancy & healthy life expectancy

at birth, 2012-2014, in years

	males	females
overall life expectancy	78.6	82.3
in good or very good health	60.9	62.7

Smoking

Most people **do not** smoke.



Physical activity

16,000 people pledged and joined in fitness activities for the second #CovOneBigThing on 19 October



Actions

Health and wellbeing strategy – the strategy for 2016-19 focuses on creating health, wealth and happiness. In particular, it recognises that people who have jobs, good housing and are connected to families and their communities feel and stay healthier, and live longer lives.

Sustainability and transformation plan (STP) – NHS England has asked every local area to produce a STP setting out how local services will evolve and become sustainable over the next five years and ultimately delivering the NHS five year forward view vision. Read Coventry's STP at <http://www.uhcw.nhs.uk/about-us/stp>.

Child injuries – the children and young people board is looking into better understanding childhood hospital admissions following an injury (including unintentional and deliberate injuries e.g. self-harm) as it is statistically significantly higher than our statistical neighbours and England, and is looking at strengthening prevention activities within existing services.

Health and wellbeing strategy



Read the strategy at coventry.gov.uk/jhwbs/ and the joint strategic needs assessment at coventry.gov.uk/jsna/.

Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Adults achieving 150 minutes of physical activity per week	55.4% (51.1%-59.7%) 2014	58.8% (54.6-63.0%) 2015	55.1% WMR 2015	57.0% England 2015	N/A	N/A
Smoking prevalence in adults: current smokers	15.8% (13.7%-18.0%) 2014	16.6% (14.5%-18.8%) 2015	15.7% WMR 2015	16.9% England 2015	N/A	N/A
Smoking quitters at four weeks (rate per 100,000 smokers)	5,904 (2,533 quitters) 2014/15	4,493 (2,075 quitters) 2015/16	3,522 WMR 2015/16	2,598 England 2015/16	N/A	N/A
Hospital admissions caused by injuries in children 0-14 per 10,000	174.5 (1,077 injuries) 2013/14	149.9 (944 injuries) 2014/15	112.4 WMR 2014/15	109.5 England 2014/15	N/A	N/A
Conceptions to girls aged under 18 (rate per 1,000 girls aged 15-17)	33.8 Jan-Dec 2014	30.4 Jul 14-Jun 15	27.9 WMCA Warks	24.7 WMR England	N/A	N/A



Protecting our most vulnerable people

Trends

Early years – 65.4% of five year olds now achieve a good level of development, up 1.5%. However this trailed the improvement nationally, which reached 69.3%. Coventry is now below our statistical neighbour average of 66.4%. The inequality gap between the lowest achieving 20% in the early years and the rest narrowed by 0.9% point, from 36% in 2015 to 35.1% in 2016. This is in line with our statistical neighbours and is almost 4% points better than the national average.

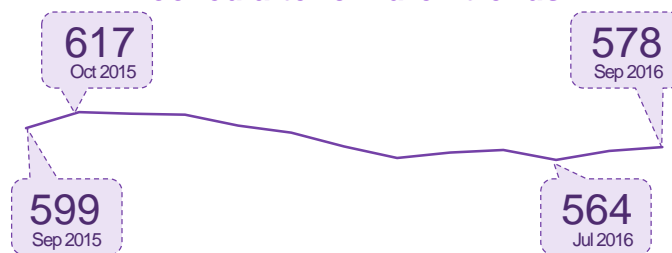
Children’s social care – contacts have gone down and more contacts lead onto common assessment framework and social care referrals. There are also fewer re-referrals. However, timeliness remains a concern. Looked after children numbers have stabilised at around 580 – similar to regional and statistical neighbours.

Adult safeguarding – in April-September, we received 499 adult safeguarding enquiries. Our adult safeguarding alerts rate is higher than regionally and nationally.

Adult social care – up to half-year we received 3,358 referrals from people not already receiving adult social care support; below comparators. However, this is as expected at half year because we expect more referrals during the winter months and mental health referrals are not included. 88% of social care users receive self-directed support, up 8% from March. Just under a quarter (24%) of adults using social care receive direct payments.

Homelessness – the Council receives over 60 approaches every week from people reporting to be homeless on the night; and an additional 50+ approaches from people reporting to be homeless in the near future. This half-year, 311 households were accepted as statutorily homeless, up from 298 this time last year.

Looked after children trends



Homelessness



311

households accepted as statutorily homeless



500

homelessness cases prevented

Actions

Adult social care – in February, we were subject to a peer challenge led by the Director for Adult Social Care from Walsall Council. A review visit in October followed. Feedback was positive, although sustained change will take time to embed. We have developed a vision for adult social care, which is, to “enable people in most need to live independent and fulfilled lives with stronger networks and personalised support”. Alongside this is a strategy – ‘providing support, in the least intrusive manner possible, based on the assets, resources and abilities that are available to people’. We are also delivering ahead of schedule on programme to improve accommodation for older people. A programme of work is also underway regarding the way we support people aged 18-64 as this is a growing cohort with significant lifetime costs.



Coventry’s Horizon team won silver in the team of the year category in the social worker of the year awards.

Child sexual exploitation (CSE) – the Council's Horizon team, which tackles and raises awareness of CSE, has won silver in the team of the year category in the 2016 social worker of the year awards. The team consists of social workers, youth workers, children and families workers, a CSE co-ordinator, a specialist DC CSE police officer and a health worker.

Homes for children – the Council is redesigning its internal residential care provision by replacing its two residential children's homes (The Grange and Gravel Hill) with four smaller 'homes for children' which more closely resemble family life.

Indicators							
Indicator	Previous	Current	Comparators		Progress	Target	Status
Good level of development at age 5	63.9% 2015	65.4% 2016	66.4% SN 2016	69.3% England 2016		69.3%+	
Gap between the lowest achieving 20% in the early years and the rest	36.0% 2015	35.1% 2016	35.6% SN 2016	31.4% England 2016		<31.4%	
Looked after children rate per 10,000 & number	78.3 (580) Mar 2016	78.0 (578) Sep 2016	81.3 WMR Mar 2016	64.4 England Mar 2016		78 (580)	
Repeat referrals to children's social care	28.7% 2015/16	27.4% Apr-Sep 2016	N/A			<15%	
% of children with three or more placements in the previous 12 months	14.1% 2015/16	11.9% Apr-Sep 2016	N/A			<10%	
Common assessment framework assessments closed with all actions complete	68.8% 2015/16	68.7% Apr-Sep 2016	N/A			N/A	
Households accepted as statutory homeless (in priority need)	533 2015/16	311 Apr-Sep 2016	N/A			N/A	
Homelessness cases prevented and relieved	1,536 2015/16	500 Apr-Sep 2016	N/A			N/A	
Adults using social care who receive self-directed support	80% Mar 2016	88% Sep 2016	91% CIPFA Mar 2016	88.2% England Mar 2016		90%	
Adults using social care who receive direct payments	21% Mar 2016	24% Sep 2016	29% CIPFA Mar 2016	28% England Mar 2016		21%	
Adult safeguarding (rate of S42 enquiries per 100,000 population)	357 966 enquiries 2015/16	332 499 enquiries Apr-Sep 2016	290 WMR 2015/16	239 England 2015/16		N/A	
Regulated adult social care services rated as inadequate	3% 31 Mar 2016	0% 30 Sep 2016	N/A			≤3%	
Adult social care service users receiving long term on-going support rate per 100,000	1,343 (3,631 users) 31 Mar 2016	1,266 (3,421 users) 30 Sep 2016	1,386 CIPFA 31 Mar 2016	1,716 England 31 Mar 2016		3,400-3,800 users	
Adults who contacted social care not previously receiving social care support rate per 100,000	3,595 (9,296 people) 2015/16	2,484 (3,358 people) Apr-Sep 2016	5,035 CIPFA 2015/16	4,200 England 2015/16		9,000-10,000 people	



Reducing health inequalities

Trends

Life expectancy in the city is lower than average but it is at the level expected given the city's relative deprivation. The inequality gap remains – a female from the most deprived area die 8.7 years younger than one from the least deprived area; and for males, 9.4 years. To address this, we are tackling health inequalities as a Marmot city.

Mental wellbeing – good mental wellbeing is essential to help people achieve their potential. However, one in four adults experience a mental health problem in any given year, and 10.4% of Coventry 16-74 year olds estimated to have anxiety or depressive disorders compared to a UK average of 8.9%. For children, 10% of 5-16 year olds nationally estimated to have a mental health disorder but 70% do not get appropriate interventions early enough.

Dementia – 3,600 people in Coventry estimated to have dementia; but only 50% will have a diagnosis or have access to related services.

HIV – Coventry has the highest rate of HIV infection in the region, with 3 in every 1,000 15-59 year olds living with the condition. 54% of people are diagnosed late, when treatment is less effective. We are urging people to have an HIV test if they are at risk, and pharmacies and GPs across the city now offers finger prick blood tests for HIV, which provide a result in 60 seconds.

Actions

Marmot – Coventry's health and wellbeing board agreed a new Marmot strategy for 2016-19, continuing the work as a Marmot city to reduce health inequalities.

People facing multiple complex needs (MCN) – people have MCN when they experience several problems at the same time; have ineffective contact with services; and live chaotic lives. This could be a combination of mental ill health, substance misuse, violence, sexual abuse and adverse childhood experiences. We are working with the police, fire, health, probation, housing, homelessness, substance misuse and other services across the city to review how we can improve outcomes for these people.

Making every contact count – reducing health inequalities is about services working more effectively together. With making every contact count, partners check individuals' general wellbeing, and alert other partners when additional needs are identified. An example is the fire service conducting safe and well checks during home visits, alerting partners to people's additional needs.

Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Male healthy life expectancy at birth	61.4 (59.8-63.1) 2011-13	60.6 (59.1-62.2) 2012-14	62.4 WMR 2012-14	63.3 England 2012-14	N/A	N/A
Female healthy life expectancy at birth	62.6 (60.9-64.3) 2011-13	62.7 (60.9-64.5) 2012-14	62.5 WMR 2012-14	64.0 England 2012-14	N/A	N/A

Drugs and alcohol



2,000 regular opiate/
crack cocaine users
9.2 per 1,000 vs 8.2 nationally

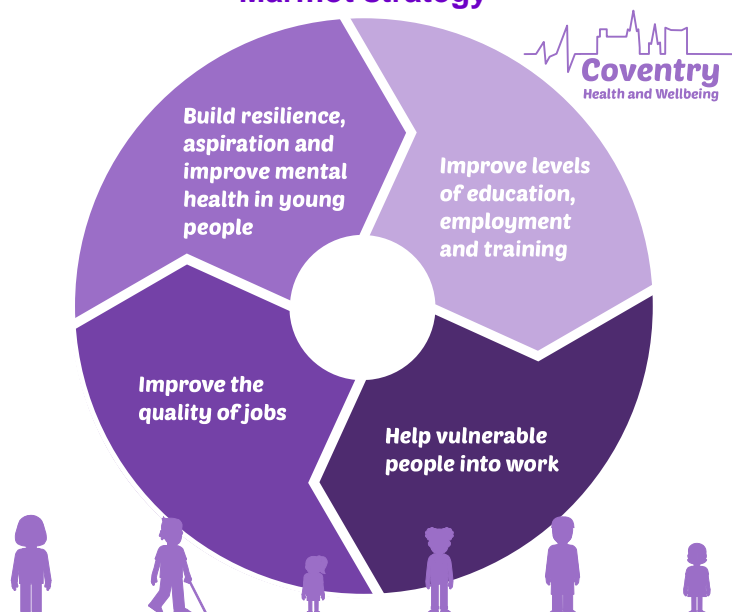


13,000 high risk drinkers
50+ units per week (males)
35+ units per week (females)

Two-thirds of population exhibit two or more lifestyle risks:

smoking 1+ cigarette a day	physically inactive
excessive alcohol consumption	Eating <5 portions of fruit/vegetables

Marmot strategy



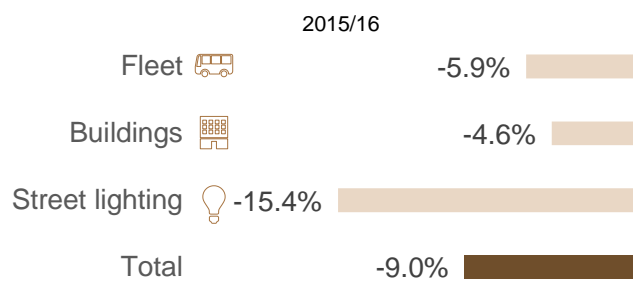
Making the most of our assets

Make savings so that we can support frontline services

By 2020, we will have had a 55% reduction in the government grant we have received since 2010 – that is, £120m less every year to deliver frontline services.

Energy efficiency – the Council’s carbon reduction target of 35% by 2020 has been achieved. Since 2008, the Council’s carbon footprint has reduced by 37%. In 2015/16 emissions from fleet operations reduced by 5.9%, emissions from buildings reduced by 4.6% and street lighting emissions reduced by 15.4%.

Carbon dioxide reductions



Energy efficiency targets



The Council’s carbon reduction target of 35% by 2020 has already been achieved!

Support the regeneration of Coventry’s economy

External funding – this year, the Council secured £17.8million from grants to fund projects for the city. Meanwhile, we allocated £3.5million of the Coventry investment fund this half year. In 2017/18, one of the budget proposals include reviewing the fund’s operation.

Friargate – One Friargate, the Council’s new £40million new office is around a year from completion. The new building will help the Council save £800,000 a year compared to the current Council buildings – as well as kick start the development of the Friargate business quarter, which will create some 8,000 construction jobs over the next 10-15 years; and upon completion, will create 13,000 office jobs. This will not only bring in income for the Council through increased business rates, but also help create the conditions to encourage new shops into the city centre.

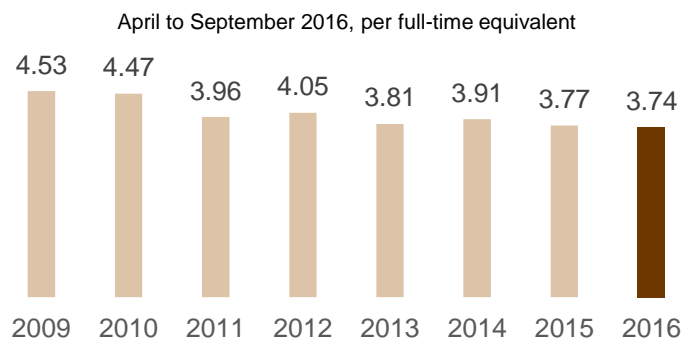


📍 Council offices at Friargate under construction

Change how we work to become more flexible and adaptable

Our workforce – the Council’s workforce is preparing for the move to Friargate – from working to the Council’s ‘kick-start’ vision by being more flexible and agile; by working differently, with shared spaces, new technology and hot-desking. In the six months to September, the Council reduced the size of its workforce further from 4,242.05 full-time equivalents (fte) to 4,163.65 fte. This is a reduction of 78.40 fte posts. The headcount reduced from 5,338 to 5,079; a reduction of 259. Sickness absence for April-September is 3.74 days lost per fte. The target for 2016/17 is 8.00 days lost per fte, revised downwards from 8.51 days per fte in 2015/16. The main reasons for absence are stomach, liver and gastroenteritis, followed by back, neck and other musculoskeletal problems, and stress, depression and anxiety.

Sickness absence





Active communities & empowered citizens

Empowering citizens and encouraging active communities

Empowered citizens and networked communities – we are trying out different engagement techniques in a small number of neighbourhoods with partner organisations and citizens to establish collaborative relationships and local community networks. This half-year, we have engaged citizens in:

- **Foleshill** – face to face network building, based on identifying a community aspiration;
- **Hillfields** – large scale appreciative inquiry to identify the strengths (existing organisations, skills, ambitions, knowledge etc.) already in the community;
- **Wood End, Henley Green & Manor Farm** – test ways of involving people in service change decisions and unlocking community resources; and
- **Cheylesmore** – digital tool for network building.

Residents' perceptions

Life in Coventry survey 2016



nearly 7 in 10 residents **trust us** (69%) compared to LGA benchmark of 58%

6 / 10 satisfied with the way we run things (61%)
(6% below LGA benchmark)

88% satisfied with their local area (6% better than LGA benchmark)

Online transactions



1 in 4 transactions are now online

Working together with neighbours and partners across the voluntary, public and private sectors

Social value – in September, the Council self-assessed its “social value maturity” against the social value maturity index. It suggests the city is mature in 9 of 11 measures. It also identified a need to focus on embedding social value into contract management and market engagement.

Social enterprise city – Coventry has become the first city in the Midlands to become a “social enterprise city”. It is one of 20 places across the UK that are recognised as hotspots of enterprising, socially aware activities.

Feeding Coventry – the Partnership for Coventry held a conference aimed at raising awareness and promoting new ideas around combating food poverty and creating a sustainable food network. The event, co-funded by the Centre for Agroecology, Water and Resilience at Coventry University, looked at finding joint solutions to tackling food poverty. Coventry is among a number of pilot schemes

Think local: social value policy in action

-  **64** local businesses benefited from supply chain opportunities
-  **149** local people have been employed on construction sites
-  **586** apprenticeship weeks from major developments
-  **2,000+** young people attending site visits or careers talks
-  **11** planning conditions resulting in a skills and employment plan on site
-  **59** procurement contracts appraised for social value consideration

emerging across the country alongside Sheffield, Birkenhead and Bristol as examples. The pilot is bringing partners together to strengthen and expand initiatives towards delivering sustainable food practices.

Employee statistics

	Previous	Current
Council employees (number of contracts)	5,331 Mar 2016	5,262 Oct 2016
Council employees who have declared a disability	5.4% (288) 31 Mar 2016	5.3% (278) Oct 2016
Council employees who are female	69.5% (3,705) Mar 2016	69.2% (3,640) Oct 2016
Council senior managers (above Grade 10) who are female	53.2% (66) Mar 2016	56.6% (73) Oct 2016
Council employees who are BME communities	16.1% (859) Mar 2016	15.8% (830) Oct 2016
BME representation at senior management (above Grade 10)	8.9% (9) Mar 2016	7.8% (10) Oct 2016

Indicators

Indicator	Previous	Current	Comparators	Progress	Target	Status
Carbon dioxide emissions from local authority operations	17,986 tonnes 2014/15	16,368 tonnes ↓ 9% 2015/16	N/A		N/A	
Core employee headcount (full-time equivalents, fte)	4,242.05 Mar 2016	4,163.65 Sep 2016	N/A		N/A	
Council staff sickness absence per fte	8.51 days 2015/16	3.74 days Apr-Sep 2016	N/A		<8.0 days	
Coventry Investment Fund allocation	£0.1m 2015/16	£3.5m Apr-Sep 2016	N/A		£14.6m	
External funding attracted	£46.8m 2015/16	£17.8m Apr-Sep 2016	N/A		£17.8m	
Transactions done online	20% 2015/16	28% Apr-Sep 2016	N/A		35% by Mar 2017	
Reduction in face to face and telephone contact	24% 2015/16	25% Apr-Sep 2016	N/A		↓30%	

Indicator change log

This list sets out indicators that are new, revised or deleted indicators; as well as indicators where no data is available in this report (January 2017) compared to the previous report (July 2016)

New indicators

Globally connected:

- Change in business rates tax base
- Gap in the JSA claimant rate between the city's most affluent and deprived wards
- Change in Council tax base

Locally committed:

- First time entrants to youth justice system
- Key stage 2: expected standard in reading writing and maths
- Educational attainment at key stage 4: Attainment 8, Progress 8, basics A*-C English and maths
- Key stage 5: level 3 value added
- Adults achieving 150 minutes of physical activity per week
- Repeat referrals to children's social care
- Stability of looked after children's placements (% of children with three or more placements in the previous 12 months)
- Proportion of adult social care users who feel safe
- Regulated adult social care services rated as inadequate
- Hospital admissions caused by injuries in children 0-14 per 10,000

Revised indicators

Locally committed:

- From pupils attending primary schools judged good/outstanding revised to percentage of primary schools judged as good/outstanding by Ofsted
- From pupils attending secondary schools judged good/outstanding revised to percentage of secondary schools judged as good/outstanding by Ofsted
- Adult safeguarding enquiries (S42 enquires) numbers and rate per 100,000 population
- Number of enterprises (from UK business activity, size and location dataset) to active enterprises (from ONS business demography dataset)

Further information

The Council publishes a full range of information and statistics at www.coventry.gov.uk/infoandstats/. A full set of Council Plan, equality indicators and Marmot indicators can be found at www.coventry.gov.uk/performance/. The Council is also looking to publish more data as open data, so that public information is open by default, and for citizens and businesses to access information about themselves, and to enable the development of the internet of things in the city. Initially, an open data indicator table is available at www.coventry.gov.uk/opendata/.

Deleted indicators

Globally connected:

- Adult and junior credit union members

Locally committed:

- Level 4 or above in reading writing and maths at key stage 2
- Making expected progress from key stage 2 to key stage 4 in English and in maths
- Five good GCSE's (A-C) including English and maths
- Adult social care service users who have control over their daily life

Delivering our priorities with fewer resources:

- Rationalising property savings
- Carbon dioxide emissions avoided through the use of local renewable energy in local authority operations
- Total energy use in Council buildings
- Transformation programme savings

Indicators with no updates available at half-year

Globally connected:

- Gross value added (£ per head)
- Residents aged 16-64 qualified to NVQ level 4+
- 16-18 year olds not in education, employment or training (NEET)
- Visitor trips
- Gross disposable household income

Locally committed:

- Roads and footways in a good/acceptable condition
- Key stage 5: level 3 value added
- Hospital admissions caused by injuries in children 0-14 per 10,000
- Male healthy life expectancy at birth
- Female healthy life expectancy at birth
- Proportion of adult social care users who feel safe
- Breastfeeding rates at 6-8 weeks



Coventry City Council

Briefing note

To: Scrutiny Co-ordination Committee

Date: 11th January 2017

Subject: Outstanding Issues Report

1 Purpose of the Note

- 1.1 To inform Members of the approach to be taken on progress, outcomes and responses to recommendations and substantial actions made by the Scrutiny Board.

2 Recommendations

- 2.1 Members are recommended to:
- 1) Note the attached outstanding issues at Appendix 1

3 Information/Background

- 3.1 When recommendations and actions are made following a scrutiny meeting, they are circulated to the relevant Cabinet Member and officer, and recorded on a recommendations tracker.
- 3.2 The purpose of this report is to bring to the Committee's attention the responses received from Cabinet Members and officers in regard to recommendations and actions from previous meetings.
- 3.3 Once a response has been received or an action dealt with, it will be removed from this report and kept in the full recommendations tracker. The complete tracker can be viewed by contacting the Scrutiny Team on the details below.
- 3.4 At the start of this year, the opportunity was introduced for members of the public to suggest topics that members of the Scrutiny Co-ordination Committee could consider adding to the work programme. The guidance explains that while there are no hard and fast rules about what makes a good topic for Scrutiny to investigate, only issues that Coventry residents are concerned about will be considered, and particularly if the issue affects the whole city. It explains that local issues may be better discussed with ward councillors and that other processes are in place to deal with complaints about services.
- 3.5 There have been no suggestions from the public since the previous meeting.

Gennie Holmes
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Appendix 1 - Outstanding Issues

Meeting Date	Agenda Item	Cabinet Member/ Responsible Officer	Rec', Action or Info	Recommendations/ Actions	Officer contact	Response/ Status
13th July 16	Police, Crime and Community Safety	Chair of Police, Crime and Community Safety Partnership (Cllr A Khan)	R	(1) The scope of the planned review of the Coventry Police Crime and Community Safety Partnership Board be acknowledged and supported and the Committee's concerns relating to ensuring that there is clarity about the future role of members and a clear accountability of organisations receiving funding be taken into account during the review. (2) The performance data detailed in Appendix 9 be noted and for future performance reports information be included on the impact of Police and Crime Commissioner spend and outcomes on priority areas.	Craig Hickin Gennie Holmes	Briefing note sent to Cllr A Khan 10/8/16
13th July 16	Police, Crime and Community Safety	Cabinet Member Policing and Equalities	R	The Cabinet Member for Policing and Equalities be recommended to receive a report on performance in relation to hidden crimes and convictions at a future Cabinet Member meeting	Gennie Homes	Briefing note sent to Cllr A Khan 10/8/16
12th October 16	Reshaping Drug and Alcohol Services in Coventry		I	Requested that officers seek an update from West Midlands Police on the work being done to address drug use in the City	Jane Moore	
12th October 16	Reshaping Drug and Alcohol Services in Coventry		A	Requested that officers write to the Government on behalf of the Committee asking that the promotion of public health be included as one of the Licensing Objectives	Vicky Castree	Letter has been drafted to the Government.

12th October 16	Joint Strategic Needs Assessment (2016) and Joint Health and Well Being Strategy (2016-2019)		I	Requested that information on pneumonia vaccinations, including promotion and take-ups figures, be circulated to members of the Committee	Jane Moore	
9th November 2016	Connecting Communities Phase 2 – Consultation and Emerging Themes		A	In relation to the proposal to deliver community led libraries, clear information be provided and made easily available for interested groups on the transition fund and that a step by step guide be produced on the process that groups would need to follow to achieve this	Michelle McGinty/ Peter Barnett	A range of information and guidance was already available (see link http://www.coventry.gov.uk/info/41/community_and_living/2651/connecting_communities/7) but in response to discussion, a flowchart was developed, reviewed by Corporate Communications and published alongside other documentation on the Connecting Communities webpages. See link http://www.coventry.gov.uk/downloads/file/23035/connecting_communities_transition_fund_step_by_step_guide
9th November 2016	Connecting Communities Phase 2 – Consultation and Emerging Themes		A	A report back on the outcomes and achievements of Phase 1 of Connecting Communities be submitted to the Committee	Michelle McGinty/ Gennie Holmes	11/11/16 Added to the work programme for a date to be decided. Officers requested a separate report to be submitted to show a clear differentiation between the different stages

9th November 2016	Connecting Communities Phase 2 – Consultation and Emerging Themes		A	All responses, including comments and suggestions, received from outside organisations during the consultation process be included in the final report	Michelle McGinty	Response from officer: Specific comments won't be included in the report, because of volume of feedback received but all comments and suggestions will be analysed to inform consultation themes and final proposals.
9th November 2016	Connecting Communities Phase 2 – Consultation and Emerging Themes		A	The outcomes of the consultation process be considered by the Committee prior to consideration by Cabinet	Michelle McGinty/ Gennie Holmes	Scheduled for Scruco meeting on 3rd March in advance of Cabinet on 7th March.

Scrutiny Co-ordination Committee

Scrutiny Work Programme 2016/17

13 th July 16
Crime and Community Safety performance Council Plan progress Outside Bodies Report
7 th Sept 16
West Midlands Combined Authority Business Rates Consultation
22 nd September 2016
Business Rates Retention Consultation
12 th October 16
Joint Strategic Needs Assessment and Health and Well-being Strategy Drugs and Alcohol Service re-commissioning
9 th November 16
Connecting Communities
11 th January 17
Welfare Reform Local Plan Half Year Council performance
18 th January 17
Changes to the Education Service
8 th February 17
Prevent Strategy Selective Licensing Electoral Registration and Voter Engagement
3 rd March
Connecting Communities
15 th March 17
European Union Exit
12 th April 17 10 th May 17
Local Plan
Date to be allocated
Progress on commissioned DVA services Air Quality Climate Change Female Genital Mutilation Connecting Communities – Phase 1 and 2 City of Culture Business Rates retention Drug and Alcohol Services – 2017/18 Selective Licensing for the Private Rented Sector – consultation outcomes
“If required” meetings also scheduled for 25 th January 17, 22 nd February 17, 29 th March 17

Date	Title	Detail	Cabinet Member/ Lead Officer
13th July 16	Crime and Community Safety performance	To review: <ul style="list-style-type: none"> • Work of the Police, Crime and Community Safety Board; • Information on funding that is distributed to which services. • Membership and representation • Sub-group and remit and Chairs • Involvement of the third sector • Scope of the planned review of the Board • End of year performance • PCP questionnaire on his plan priorities 	Cllr A Khan
	Council Plan progress	An opportunity for members of the Board to look at Council performance across all areas and identify any areas that may need further scrutiny. Including equalities action.	Si Chun Lam Cllr Duggins
	Outside Bodies Report	Scruco can decide which outside bodies they receive reports on at their meetings. This report provides opportunities to identify the criteria for which reports are submitted throughout the year.	Gennie Holmes
7th Sept 16	West Midlands Combined Authority	To consider information available on the devolution deal and how information on the work of the Combined Authority can be cascaded to Coventry citizens.	Martin Reeves Cllr Duggins
	Business Rates Consultation	Members of the Board to consider the response to the Business Rates consultation taking place over the summer which proposed 100% retention by Councils.	Paul Jennings Cllr J Mutton
22nd September 2016	Business Rates Retention Consultation	A more in depth look at the consultation questions and responses on the Government consultation on Business Rates Retention. To look at potential pooling of rates across the Combined Authority area and also the Council's strategy to maximise business rates income	Paul Jennings Cllr J Mutton Cllr O'Boyle
12th October 16	Joint Strategic Needs Assessment and	The Health and Well-being Strategy and Joint Strategic Needs Assessment review of the current and future health and care	Jane Moore Cllr Kamran Caan

Date	Title	Detail	Cabinet Member/ Lead Officer
	Health and Well-being Strategy	needs of the local community. This report will be going to Cabinet on 1 st November	
	Drugs and Alcohol Service re-commissioning	Public Health is currently re-commissioning drug and alcohol services in the city and have developed a new service model. The model is currently out for consultation and will be going to Cabinet for a decision on 1 November	Georgia Flaherty Jane Moore Cllr Kamran Caan
9th November 16	Connecting Communities	An opportunity for Members to discuss emerging themes from the consultation and contribute to the consultation themselves. To include the findings from the Phase 1 consultation.	Michelle McGinty Cllr Maton/Ruane
11th January 17	Welfare Reform	Further review of impacts of changes to welfare provision and the services provided by partners in the city. Including most recent changes announced.	Glenda Cowley/ Welfare Reform Working Together Group Alan Markey – Coventry Independent Advice Service Richard Sharp - The DWP Coventry and Warwickshire Operational Leader Cllr Bigham
	Local Plan	An update following the hearings on the plan and the outcome of the Inspector's report.	Mark Andrews
	Half Year Council performance	An opportunity for members of the Board to look at Council performance for the half year across all areas and identify any areas that may need further scrutiny. Including equalities action.	Si Chum Lam Cllr Duggins
18th January 17	Changes to the Education Service	To consider proposed changes to the education service.	Kirston Nelson Cllr Maton
8th February 17	Prevent Strategy	Following from a suggestion by a member of the public that Scrutiny should look at the rise of the far-right in the city and what is being done to address this	Chief Superintendent Danny Long Geoff Thomas
	Selective Licensing	For Scrucro to consider the proposed licensing scheme prior to the decision by the Cabinet Member	Davina Blackburn Tracy Miller

Date	Title	Detail	Cabinet Member/ Lead Officer
			Cllr O'Boyle
	Electoral Registration and Voter Engagement	To consider the Council's engagement plan and to follow up on actions from the previous Board meeting. (expand)	Liz Read
3rd March	Connecting Communities	To consider the final recommendations based on the outcome of the consultation	Michelle McGinty Cllr Maton/Cllr Ruane
15th March 17	European Union Exit	To look in more detail at the impact of withdrawal of the European Union and any contingency that the Council needs to put in place. Focussing on voluntary organisations as well	Cllr Lucas chair Rebecca Young
12th April 17			
10th May 17	Local Plan	To receive feedback on the outcome of the Consultation on the revisions to the Local Plan.	Cllr Bigham/ Mark Andrews
Date to be allocated	Progress on commissioned DVA services	Following their meeting on 14 th October 2015, Board Members agreed to receive annual progress updates, including October 2016. To include contributions from the Police and Whitefriar's Housing and any information on a regional perpetrators programme.	Cllr A Khan
	Air Quality		
	Climate Change		
	Female Genital Mutilation		
	Connecting Communities – Phase 1 and 2	At their meeting on 9 th November 2016 Member requested a progress report on Phase 1, plus the final recommendations arising from the consultation on Phase 2	Michelle McGinty Cllr Ruane Cllr Maton
	City of Culture	To receive an update on the City of Culture bid.	Cllr Bigham David Nuttall
	Business Rates retention	Following the meeting on 22 nd September Members requested regular updates when information becomes available.	Paul Jennings Cllr J Mutton
	Drug and Alcohol Services – 2017/18	A report summarising services up to 2017 was requested following the Boards consideration of the Reshaping of Drug and Alcohol Services in Coventry at their meeting on 12 th October 16	Jane Moore Cllr Caan

Date	Title	Detail	Cabinet Member/ Lead Officer
	Selective Licensing for the Private Rented Sector – consultation outcomes	To consider the outcomes of the consultation and recommendations to the Cabinet Member following a scrutiny task and finish group recommending implementation in St. Michael's Ward.	Tracy Miller/ Davina Blackburn Cllr Bigham
"If required" meetings also scheduled for 25 th January 17, 22 nd February 17, 29 th March 17			

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